

# SERVICE DELIVERY STATEMENTS

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Queensland Treasury

# 2021–22 Queensland Budget Papers

## 1. Budget Speech

## 2. Budget Strategy and Outlook

## 3. Capital Statement

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## Appropriation Bills

## Budget Highlights

## Regional Action Plans

The budget papers are available online at [budget.qld.gov.au](http://budget.qld.gov.au)

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### Service Delivery Statements

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## Queensland Treasury

### Portfolio overview

**Treasurer and Minister for Investment**

**The Honourable Cameron Dick MP**

**Queensland Treasury**

**Acting Under Treasurer: Leon Allen**

The Treasurer and Minister for Investment is also responsible for:

**Motor Accident Insurance Commission/Nominal Defendant**

**Insurance Commissioner: Neil Singleton**

Additional information about these agencies can be sourced from:

[www.treasury.qld.gov.au](http://www.treasury.qld.gov.au)

[maic.qld.gov.au](http://maic.qld.gov.au)

# Queensland Treasury

## Overview

Queensland Treasury's vision is a strong economy for all Queenslanders, which is guided by our purpose of driving government priorities, expert advice and services.

### Contribution to the Government's Objectives for the Community

The service areas within Queensland Treasury contribute to the following government objectives:

Government's Objectives for the Community	Department's objectives	Department's service areas
<ul style="list-style-type: none"><li>• Safeguarding our health</li><li>• Supporting jobs</li><li>• Backing small business</li><li>• Making it for Queensland</li><li>• Building Queensland</li><li>• Growing our regions</li><li>• Investing in skills</li><li>• Backing our frontline services</li><li>• Protecting the environment</li></ul>	<p>Grow the Queensland economy and create jobs</p> <p>Deliver fiscal sustainability</p> <p>Equip our workforce for the future</p> <p>Drive public sector reform</p>	<p><b>Economics and Policy</b></p> <p>Informing, supporting and enhancing the Queensland Government's policy formulation and decision-making, through expert economic and policy analysis, advice and forecasts, including economic, revenue and regulatory leadership</p> <p><b>Fiscal</b></p> <p>Preparation of the Queensland Budget, with a focus on the long-term sustainability of Queensland's fiscal position and leading the whole-of-state approach to managing the balance sheet and operating statement</p> <p><b>Commercial and Investment</b></p> <p>Structuring commercial opportunities and activities to support business investment. This service area manages existing and new assets, investments, financial and commercial risks. It also supports economic recovery and growth in Queensland by providing robust financial and commercial advice to the Queensland Government on commercial and strategic investments and attracting and facilitating investment opportunities that provide enduring economic benefit to Queensland</p> <p><b>Revenue Management</b></p> <p>Contributing to Queensland's economic and social wellbeing by collecting revenue, recovering debt, and paying grants</p>

## Budget highlights

In 2021–22, Queensland Treasury will support government and departmental commitments and priorities through:

- \$7.7 billion contributed to the Queensland Future Fund – Debt Retirement Fund to support current and future borrowing
- \$2 billion for the Queensland Renewable Energy and Hydrogen Jobs Fund for energy government-owned corporations to increase investment in commercial renewable energy and hydrogen projects, along with supporting infrastructure, including in partnership with the private sector
- \$1 billion for the Housing Investment Fund, administered in partnership with the Department of Communities, Housing and Digital Economy, with its returns used to drive new supply to support current and future housing needs, and support the objectives of the Queensland Housing Strategy and the evolving needs of Queensland's housing portfolio
- \$500 million for the Carbon Reduction Investment Fund, with its returns used to support the existing Land Restoration Fund to leverage private finance and investment and support financially sustainable carbon markets
- \$300 million for the Path to Treaty Fund, with returns used to support Path to Treaty actions and actions informed by the government's consideration of the report of the Treaty Advancement Committee, expected to be provided to government later in 2021
- \$4.8 million over 4 years from 2021–22 and \$1 million per annum ongoing to increase targeted field enforcement activities to enhance the Office of State Revenue's compliance functions
- \$3.5 million additional funding in 2021–22 to establish and commence Stage 1 implementation of an integrated fine and penalty debt management system in Queensland
- \$1.9 million in 2021–22 for the continued operation of the Crime Statistics and Research Unit to support research and policy development and the assessment of whole of criminal justice system demands and financial impacts.
- \$27.6 million over 4 years and \$7.2 million per annum ongoing to continue the work of the Native Title Compensation Office.

Further information about new policy decisions can be found in Budget Paper 2: *Budget Strategy and Outlook*.

## Staffing<sup>1</sup>

The table below shows full-time equivalents (FTEs) as at 30 June in the respective years.

Service Area	2020–21 Adjusted Budget <sup>2</sup>	2020–21 Est. Actual	2021–22 Budget
Economics and Policy <sup>3</sup>	224	246	246
Fiscal	77	77	77
Commercial and Investment <sup>4</sup>	153	149	142
Revenue Management <sup>5,6</sup>	645	744	737
<b>Service Area Subtotal</b>	<b>1,099</b>	<b>1,216</b>	<b>1,202</b>
Corporate Services provided to other agencies <sup>7</sup>	12	11	11
<b>Total FTEs</b>	<b>1,111</b>	<b>1,227</b>	<b>1,213</b>

Notes:

1. Corporate FTEs are allocated across the service to which they relate.
2. The 2020–21 Budget has been adjusted to reflect the finalisation of machinery-of-government changes.
3. The increase in the 2020–21 Estimated Actual reflects the transfer of the Queensland Productivity Commission function into Queensland Treasury as the Office of Productivity and Red Tape Reduction.
4. The decrease in the 2021–22 Budget is due to the finalisation of a number of limited life projects.
5. The increase in the 2020–21 Estimated Actual reflects additional staff required for increased compliance and recovery activities. The decrease in the 2021–22 Budget is due to efficiencies achieved through the Office of State Revenue's Transformation Program.
6. Total FTE for Revenue Management includes 35 FTEs for administration of the HomeBuilder Program which is achieved by the re-prioritisation of FTEs in Queensland Treasury.
7. This reflects staff providing corporate support to the Motor Accident Insurance Commission and the Nominal Defendant.

## Capital program

Queensland Treasury has capital grants of \$128.2 million for 2021–22:

- through the Office of the State Revenue, \$122.7 million for the Queensland First Home Owners' Grant to assist eligible first home buyers to enter the housing market
- through Commercial and Investment division, \$5.5 million to continue the implementation of the Southport Spit Master Plan, which aims to improve The Spit as a community asset for future generations, balancing open space with the release of commercial site opportunities. The Southport Spit Master Plan has an overall committed funding of \$60 million, with \$19.4 million in capital grants.

The table below shows the capital purchases by the agency.

	<b>2020–21 Adjusted Budget<sup>1</sup></b> <b>\$'000</b>	<b>2020–21 Est. Actual</b> <b>\$'000</b>	<b>2021–22 Budget</b> <b>\$'000</b>
Capital purchases	925	791	..
Capital grants <sup>2</sup>	513,337	523,582	128,234
<b>Total capital outlays</b>	<b>514,262</b>	<b>524,373</b>	<b>128,234</b>

Notes:

1. The 2020–21 Budget has been adjusted to reflect the finalisation of machinery-of-government changes.
2. Capital grants include intergovernmental transfers; therefore, it does not reconcile with Budget Paper 3: *Capital Statement*.

Further information about Queensland Treasury's capital outlays can be found in Budget Paper 3: *Capital Statement*.

# Performance statements

## Economics and Policy

### Service area objective

Informing, supporting and enhancing the Queensland Government's policy formulation and decision-making, through expert economic and policy analysis, advice and forecasts, including economic, revenue and regulatory leadership.

Service standards	2020–21 Target/Est.	2020–21 Est. Actual	2021–22 Target/Est.
<b>Service: Economic and revenue policy, analysis and forecasting</b>			
<b>Effectiveness measure</b>			
Stakeholder and customer satisfaction with Economic Strategy outputs	80%	71%	80%
<b>Efficiency measure</b>			
Average cost per hour of advice and support output <sup>1</sup>	\$104.72	\$103.13	\$108.75
<b>Service: Agency policy and partnerships<sup>2</sup></b>			
<b>Effectiveness measure</b>			
Overall customer satisfaction with policy and performance advice provided	75%	87%	80%
<b>Efficiency measure</b>			
Average cost per hour of advice and support output <sup>1</sup>	\$98.23	\$97.06	\$101.82
<b>Service: Statistical services and data analytics</b>			
<b>Effectiveness measure</b>			
Stakeholder and customer satisfaction with Queensland Government Statistician outputs (rated satisfied or very satisfied)	95%	100%	95%
<b>Efficiency measure</b>			
Average cost per hour of advice and support output <sup>1</sup>	\$94.51	\$95.10	\$98.73

Notes:

1. The increase in 2021–22 Target/Estimate is mainly due to the impact of enterprise bargaining outcomes and an increase in costs associated with 1 William Street office accommodation.
2. This service area has been renamed from Policy and partnerships: line agencies, to better reflect the service operations of Queensland Treasury.

# Fiscal

## Service area objective

Preparation of the Queensland Budget, with a focus on the long-term sustainability of Queensland's fiscal position and leading the whole-of-state approach to managing the balance sheet and operating statement.

Updated Fiscal Principles have been developed by the government to address the impact of the COVID-19 pandemic and associated health restrictions that have curtailed economic activity.

Service standards	2020–21 Target/Est.	2020–21 Est. Actual	2021–22 Target/Est.
<b>Service: Fiscal coordination and budget strategy development</b>			
<b>Effectiveness measure</b>			
Achievement of the government's fiscal principles <sup>1</sup>	New measure	New measure	Meet
<b>Efficiency measure</b>			
Average cost per hour of advice and support output <sup>2</sup>	\$122.05	\$120.31	\$124.05
<b>Service: Financial Provisioning Scheme</b>			
<b>Effectiveness measure</b>			
Overall stakeholder experience in using processes associated with the Financial Provisioning Scheme <sup>3</sup>	90%	100%	90%
<b>Efficiency measure</b>			
Cost to manage the State's resource sector estimated rehabilitation cost risk	New measure	New measure	0.08%
<b>Discontinued measures</b>			
Administrative costs as a percentage of fund revenue <sup>4</sup>	4.2%	Discontinued measure	Discontinued measure

Notes:

1. This new measure is replacing the individual measures relating to the Fiscal Principles which have been updated by the government to address the impact of the COVID-19 pandemic and associated health restrictions that have curtailed economic activity.
2. The increase in 2021–22 Target/Estimate is mainly due to the impact of enterprise bargaining outcomes and an increase in costs associated with 1 William Street office accommodation.
3. The 2020–21 Estimated Actual effectiveness result is higher than expected with a 100 per cent survey response of agree or strongly agree for positive customer experiences with using Financial Provisioning Scheme information and Financial Provisioning Scheme officer interactions.
4. This measure has been discontinued as it does not represent the full function of the Financial Provisioning Scheme in managing rehabilitation cost risk.

# Commercial and Investment<sup>1</sup>

## Service area objective

Structuring commercial opportunities and activities to support business investment. This service area manages existing and new assets, investments, financial and commercial risks. It also supports economic recovery and growth in Queensland by providing robust financial and commercial advice to the Queensland Government on commercial and strategic investments and attracting and facilitating investment opportunities that provide enduring economic benefit to Queensland.

Service standards	2020–21 Target/Est.	2020–21 Est. Actual	2021–22 Target/Est.
<b>Service: Commercial projects</b>			
<b>Effectiveness measure</b>			
Overall customer satisfaction with advice and support provided	80%	76%	80%
<b>Efficiency measure</b>			
Average cost per hour of project services <sup>2</sup>	\$114.25	\$116.66	\$117.45
<b>Service: Shareholder services</b>			
<b>Effectiveness measure</b>			
Overall customer satisfaction with advice and support provided	80%	78%	80%
<b>Efficiency measure</b>			
Average cost per hour of advice and support output <sup>2</sup>	\$98.73	\$96.75	\$101.00
<b>Service: Investment facilitation and partnerships</b>			
<b>Effectiveness measures</b>			
Value of capital investment enabled through project facilitation <sup>3</sup>	\$1.5B	\$2.1B	\$1.6B
Estimated number of jobs enabled through project facilitation <sup>4</sup>	1,715	1,536	2,550
<b>Efficiency measure</b>			
Capital investment enabled per dollar spent on project facilitation services	New measure	New measure	\$155.35

### Notes:

1. This service area has been renamed from 'Commercial Services' to 'Commercial and Investment' to accommodate machinery-of-government changes with the transfer of Investment Facilitation and Partnerships to Queensland Treasury on 1 December 2020.
2. The increase in 2021–22 Target/Estimate is mainly due to the impact of enterprise bargaining outcomes and an increase in costs associated with 1 William Street office accommodation.
3. The variance between 2020–21 Target/Estimate and 2020–21 Estimated Actual for the value of capital investment enabled through project facilitation is mainly attributable to a conservative capital value of the Forest Wind Farm project included in 2020–21 Target/Estimate.
4. The increase in 2021–22 Target/Estimate for the estimated number of jobs enabled through project facilitation is reflective of the scale of the proposed Dexus Waterfront development project being facilitated by the service area.

# Revenue Management

## Service area objective

Contributing to Queensland's economic and social wellbeing by collecting revenue, recovering debt, and paying grants.

Service standards	2020–21 Target/Est.	2020–21 Est. Actual	2021–22 Target/Est.
<b>Service: Revenue services</b>			
<b>Effectiveness measures</b>			
Total revenue dollars administered per dollar expended – accrual <sup>1,2</sup>	\$150	\$157	\$129
Customer satisfaction with services provided	75%	76%	75%
<b>Efficiency measure</b>			
Average compliance revenue assessed per dollar cost of delivering a compliance program <sup>3,4</sup>	\$10.85	\$11.08	\$11.08
<b>Service: Debt collection services</b>			
<b>Effectiveness measures</b>			
SPER clearance rate (finalisations/lodgements)	95%	92%	95%
Average overdue debt as a percentage of total revenue collected	2%	2%	2%
<b>Efficiency measure</b>			
Average cost per \$100 of revenue and penalty debt collected <sup>5</sup>	New measure	New measure	\$1.96
<b>Discontinued measure</b>			
Average cost per \$100 collected <sup>6</sup>	\$9.40	\$10.69	Discontinued measure

### Notes:

1. The increase between 2020–21 Target/Estimate and 2020–21 Estimated Actual is due to an increase of revenue collections and grants paid during 2020–21.
2. The 2021–22 Target/Estimate now recognises the collection cost of both tax revenue and penalty debt resulting in an apparent reduction in the efficiency of collection.
3. The actual rate is not available because this report is generated before the end of the financial year. The 2020–21 Estimated Actual is calculated by averaging the efficiency rates for the 3 prior years. Efficiency has increased because of the impacts from new technology in identifying potential non-compliance.
4. The calculation of 2021–22 Target/Estimate is based on an average of the efficiency rate of the 3 prior years.
5. Measure has been expanded in 2021–22 Target/Estimate to include both revenue debt and penalty debt, coupled with an increase in operating expenses due to additional resourcing for collections activities.
6. Measure previously reported under Revenue Services section. This measure is solely penalty debt based and has been replaced by 'Average cost per \$100 of revenue and penalty debt collected'. The method for calculating the measure remains unchanged.

# Budgeted financial statements

## Departmental income statement

### Controlled income statement

Total expenses are estimated to be \$510.2 million in 2021–22, a decrease of \$114.4 million from 2020–21 Estimated Actual mainly due to a one-off expense recognised as a result of the transfer of securities held by Queensland Treasury Holdings to the Debt Retirement Fund in 2020–21. The transfer of the Resources Community Infrastructure Fund to the Department of State Development, Infrastructure, Local Government and Planning, effective February 2021 has also reduced 2021–22 expenses.

The decrease is partially offset by the realignment of costs associated with the Jobs and Regional Growth Fund and the Advance Queensland Industry Attraction Fund from 2020–21 to 2021–22.

### Administered income statement

Administered activities are those undertaken by departments on behalf of the government.

Queensland Treasury is responsible for overseeing significant administered revenue and expenses. The department receives a large proportion of the State's taxation, royalties and Australian Government revenue which is used to fund government priorities. The department administers major grant programs and provides funding to the Queensland Competition Authority.

The department also administers the government's cash balances and financing requirements, in collaboration with the Queensland Treasury Corporation.

## Departmental balance sheet

The department's main liability at the end of 2021–22 are operational payables of \$89.2 million associated with payables of \$60.8 million to the Environmental Authority holders relating to cash surety held under the Financial Provisioning (FP) Scheme. There are no known factors that will significantly vary these amounts over the next 3 years.

The department's major assets at the end of 2021–22 are in investments (\$127.4 million), cash (\$181.8 million), operational receivables (\$25.6 million), assets held for sale (\$22.0 million) and intangibles (\$14.0 million).

Cash assets include \$157.8 million held by the FP Scheme for cash surety and the FP Fund.

# Controlled income statement

Queensland Treasury	2020–21 Adjusted Budget \$'000	2020–21 Est. Actual \$'000	2021–22 Budget \$'000
<b>INCOME</b>			
Appropriation revenue	394,143	365,050	485,237
Taxes	..	..	..
User charges and fees	46,111	56,657	66,685
Royalties and land rents	..	..	..
Grants and other contributions	46,666	23,333	..
Interest and distributions from managed funds	2,403	1,667	2,431
Other revenue	1,956	209,413	1,150
Gains on sale/revaluation of assets	..	..	..
<b>Total income</b>	<b>491,279</b>	<b>656,120</b>	<b>555,503</b>
<b>EXPENSES</b>			
Employee expenses	150,486	146,099	154,559
Supplies and services	157,263	166,212	146,796
Grants and subsidies	148,676	98,324	200,168
Depreciation and amortisation	4,383	4,519	3,146
Finance/borrowing costs	1,518	121	2,293
Other expenses	3,601	3,305	3,195
Losses on sale/revaluation of assets	..	205,973	..
<b>Total expenses</b>	<b>465,927</b>	<b>624,553</b>	<b>510,157</b>
<b>OPERATING SURPLUS/(DEFICIT)</b>	<b>25,352</b>	<b>31,567</b>	<b>45,346</b>

# Controlled balance sheet

Queensland Treasury	2020–21 Adjusted Budget \$'000	2020–21 Est. Actual \$'000	2021–22 Budget \$'000
<b>CURRENT ASSETS</b>			
Cash assets	153,360	157,541	181,791
Receivables	22,213	20,680	25,618
Other financial assets	..	..	..
Inventories	..	..	..
Other	6,324	5,304	4,940
Non-financial assets held for sale	22,000	22,000	22,000
<b>Total current assets</b>	<b>203,897</b>	<b>205,525</b>	<b>234,349</b>
<b>NON-CURRENT ASSETS</b>			
Receivables	52,528	49,533	58,877
Other financial assets	67,384	107,384	127,384
Property, plant and equipment	10,758	10,758	10,727
Intangibles	17,431	17,161	14,046
Other	..	..	..
<b>Total non-current assets</b>	<b>148,101</b>	<b>184,836</b>	<b>211,034</b>
<b>TOTAL ASSETS</b>	<b>351,998</b>	<b>390,361</b>	<b>445,383</b>
<b>CURRENT LIABILITIES</b>			
Payables	87,115	87,115	89,195
Accrued employee benefits	2,943	3,146	3,146
Interest bearing liabilities and derivatives	..	..	..
Provisions	..	..	..
Other	(1,232)	611	611
<b>Total current liabilities</b>	<b>88,826</b>	<b>90,872</b>	<b>92,952</b>
<b>NON-CURRENT LIABILITIES</b>			
Payables	..	..	..
Accrued employee benefits	..	..	..
Interest bearing liabilities and derivatives	..	..	..
Provisions	..	..	..
Other	4	..	..
<b>Total non-current liabilities</b>	<b>4</b>	<b>..</b>	<b>..</b>
<b>TOTAL LIABILITIES</b>	<b>88,830</b>	<b>90,872</b>	<b>92,952</b>
<b>NET ASSETS/(LIABILITIES)</b>	<b>263,168</b>	<b>299,489</b>	<b>352,431</b>
<b>EQUITY</b>			
<b>TOTAL EQUITY</b>	<b>263,168</b>	<b>299,489</b>	<b>352,431</b>

# Controlled cash flow statement

Queensland Treasury	2020–21 Adjusted Budget \$'000	2020–21 Est. Actual \$'000	2021–22 Budget \$'000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>			
<b>Inflows:</b>			
Appropriation receipts	369,777	342,217	477,879
User charges and fees	50,934	61,480	71,508
Royalties and land rent receipts	..	..	..
Grants and other contributions	46,666	23,333	..
Interest and distribution from managed funds received	1,500	628	576
Taxes	..	..	..
Other	8,160	9,644	7,354
<b>Outflows:</b>			
Employee costs	(153,883)	(149,073)	(154,129)
Supplies and services	(163,533)	(171,682)	(153,066)
Grants and subsidies	(148,676)	(98,324)	(200,168)
Borrowing costs	..	..	..
Other	(8,424)	(6,289)	(3,518)
<b>Net cash provided by or used in operating activities</b>	<b>2,521</b>	<b>11,934</b>	<b>46,436</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>			
<b>Inflows:</b>			
Sales of non-financial assets	..	..	..
Investments redeemed	8,900	8,900	..
Loans and advances redeemed	..	5,483	9,400
<b>Outflows:</b>			
Payments for non-financial assets	(925)	(791)	..
Payments for investments	..	(168,471)	(20,000)
Loans and advances made	..	(955)	(19,182)
<b>Net cash provided by or used in investing activities</b>	<b>7,975</b>	<b>(155,834)</b>	<b>(29,782)</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>			
<b>Inflows:</b>			
Borrowings	..	..	..
Equity injections	2,036	170,507	20,000
<b>Outflows:</b>			
Borrowing redemptions	..	..	..
Finance lease payments	..	..	..
Equity withdrawals	(18,142)	(28,036)	(12,404)
<b>Net cash provided by or used in financing activities</b>	<b>(16,106)</b>	<b>142,471</b>	<b>7,596</b>
<b>Net increase/(decrease) in cash held</b>	<b>(5,610)</b>	<b>(1,429)</b>	<b>24,250</b>
<b>Cash at the beginning of financial year</b>	<b>139,407</b>	<b>139,407</b>	<b>157,541</b>
Cash transfers from restructure	19,563	19,563	..
<b>Cash at the end of financial year</b>	<b>153,360</b>	<b>157,541</b>	<b>181,791</b>

# Administered income statement

Queensland Treasury	2020–21 Adjusted Budget \$'000	2020–21 Est. Actual \$'000	2021–22 Budget \$'000
<b>INCOME</b>			
Appropriation revenue	6,974,658	6,562,396	6,370,998
Taxes	11,230,946	12,771,102	14,172,027
User charges and fees	49,351	49,351	59,104
Royalties and land rents	2,443,069	2,480,755	3,126,298
Grants and other contributions	18,700,712	21,043,838	21,158,932
Interest and distributions from managed funds	61,655	29,155	530,043
Other revenue	510,923	516,308	634,776
Gains on sale/revaluation of assets	22,270	6,229,076	44,540
<b>Total income</b>	<b>39,993,584</b>	<b>49,681,981</b>	<b>46,096,718</b>
<b>EXPENSES</b>			
Employee expenses	..	..	..
Supplies and services	163,121	163,341	163,341
Grants and subsidies	707,006	737,078	132,250
Depreciation and amortisation	..	..	..
Finance/borrowing costs	1,360,655	1,206,259	1,299,433
Other expenses	4,743,876	4,455,718	4,775,974
Losses on sale/revaluation of assets	57,844	57,844	57,844
Transfers of Administered Revenue to Government	32,928,582	36,854,935	39,166,988
<b>Total expenses</b>	<b>39,961,084</b>	<b>43,475,175</b>	<b>45,595,830</b>
<b>OPERATING SURPLUS/(DEFICIT)</b>	<b>32,500</b>	<b>6,206,806</b>	<b>500,888</b>

# Administered balance sheet

Queensland Treasury	2020–21 Adjusted Budget \$'000	2020–21 Est. Actual \$'000	2021–22 Budget \$'000
<b>CURRENT ASSETS</b>			
Cash assets	(314,494)	(294,469)	(416,345)
Receivables	2,398,483	2,398,483	1,255,715
Other financial assets	..	..	..
Inventories	..	..	..
Other	9,736	9,736	9,736
Non-financial assets held for sale	..	..	..
<b>Total current assets</b>	<b>2,093,725</b>	<b>2,113,750</b>	<b>849,106</b>
<b>NON-CURRENT ASSETS</b>			
Receivables	43,530	43,530	33,657
Other financial assets	1,392,500	7,705,973	8,206,861
Property, plant and equipment	..	..	..
Intangibles	..	..	..
Other	..	..	..
<b>Total non-current assets</b>	<b>1,436,030</b>	<b>7,749,503</b>	<b>8,240,518</b>
<b>TOTAL ASSETS</b>	<b>3,529,755</b>	<b>9,863,253</b>	<b>9,089,624</b>
<b>CURRENT LIABILITIES</b>			
Payables	3,756	2,970	2,970
Transfers to Government payable	2,523,370	2,524,156	1,381,049
Accrued employee benefits	..	..	..
Interest bearing liabilities and derivatives	1,227,039	1,247,064	1,124,742
Provisions	..	..	..
Other	51,160	51,160	50,830
<b>Total current liabilities</b>	<b>3,805,325</b>	<b>3,825,350</b>	<b>2,559,591</b>
<b>NON-CURRENT LIABILITIES</b>			
Payables	..	..	..
Accrued employee benefits	..	..	..
Interest bearing liabilities and derivatives	52,954,920	46,558,294	56,570,424
Provisions	..	..	..
Other	..	..	..
<b>Total non-current liabilities</b>	<b>52,954,920</b>	<b>46,558,294</b>	<b>56,570,424</b>
<b>TOTAL LIABILITIES</b>	<b>56,760,245</b>	<b>50,383,644</b>	<b>59,130,015</b>
<b>NET ASSETS/(LIABILITIES)</b>	<b>(53,230,490)</b>	<b>(40,520,391)</b>	<b>(50,040,391)</b>
<b>EQUITY</b>			
<b>TOTAL EQUITY</b>	<b>(53,230,490)</b>	<b>(40,520,391)</b>	<b>(50,040,391)</b>

# Administered cash flow statement

Queensland Treasury	2020–21 Adjusted Budget \$'000	2020–21 Est. Actual \$'000	2021–22 Budget \$'000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>			
<b>Inflows:</b>			
Appropriation receipts	6,830,491	6,418,229	6,370,998
User charges and fees	16,177	16,177	25,930
Royalties and land rent receipts	2,386,510	2,424,196	3,069,739
Grants and other contributions	18,700,712	21,043,838	21,134,795
Interest and distribution from managed funds received	57,919	25,419	526,307
Taxes	10,652,144	12,192,300	15,431,440
Other	472,244	477,629	618,367
<b>Outflows:</b>			
Employee costs	..	..	..
Supplies and services	(163,121)	(163,341)	(163,341)
Grants and subsidies	(1,829,839)	(1,859,911)	(132,250)
Borrowing costs	(1,360,655)	(1,206,259)	(1,299,433)
Other	(4,743,876)	(4,455,718)	(4,775,974)
Transfers to Government	(31,752,782)	(35,679,135)	(40,310,095)
<b>Net cash provided by or used in operating activities</b>	<b>(734,076)</b>	<b>(766,576)</b>	<b>496,483</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>			
<b>Inflows:</b>			
Sales of non-financial assets	..	..	..
Investments redeemed	..	6,205,973	..
Loans and advances redeemed	18,187	18,187	18,187
<b>Outflows:</b>			
Payments for non-financial assets	..	..	..
Payments for investments	(1,392,500)	(7,705,973)	(500,888)
Loans and advances made	(4,578)	(4,578)	(4,578)
<b>Net cash provided by or used in investing activities</b>	<b>(1,378,891)</b>	<b>(1,486,391)</b>	<b>(487,279)</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>			
<b>Inflows:</b>			
Borrowings	16,051,097	9,708,246	10,211,071
Equity injections	1,360,000	1,500,000	..
<b>Outflows:</b>			
Borrowing redemptions	(438,540)	(472,290)	(321,263)
Finance lease payments	..	..	..
Equity withdrawals	(15,899,708)	(9,503,082)	(10,020,888)
<b>Net cash provided by or used in financing activities</b>	<b>1,072,849</b>	<b>1,232,874</b>	<b>(131,080)</b>
<b>Net increase/(decrease) in cash held</b>	<b>(1,040,118)</b>	<b>(1,020,093)</b>	<b>(121,876)</b>
<b>Cash at the beginning of financial year</b>	<b>725,624</b>	<b>725,624</b>	<b>(294,469)</b>
Cash transfers from restructure	..	..	..
<b>Cash at the end of financial year</b>	<b>(314,494)</b>	<b>(294,469)</b>	<b>(416,345)</b>

# Statutory bodies

## Motor Accident Insurance Commission/Nominal Defendant

### Overview

The Motor Accident Insurance Commission (MAIC) and Nominal Defendant's vision is to ensure that Queensland benefits from the best Compulsory Third Party (CTP) insurance scheme in Australia by delivering affordable financial protection for motorists; recovery for claimants; opportunities for service providers; and economic growth and skills building for the community.

MAIC's purpose is to:

- regulate and improve the CTP insurance scheme
- monitor and make recommendations for the National Injury Insurance Scheme Queensland
- manage the Motor Accident Insurance and Nominal Defendant funds for the benefit of the Queensland community.

### Contribution to the Government's Objectives for the Community

The service area within MAIC contributes to the following government objectives:

Government's Objectives for the Community	Agency's objectives	Agency's service area
<ul style="list-style-type: none"><li>• Investing in skills</li><li>• Backing our frontline services</li></ul>	<p>Deliver a financially sound CTP insurance scheme</p> <p>Strengthen insurer supervision and compliance</p> <p>Develop and promote best practice claims management</p> <p>Embed insights-enabled decision making and deliver value to motorists, claimants and the CTP insurance market</p> <p>Create a positive, engaged community of internal and external stakeholders</p>	<p><b>Motor Accident Insurance Commission/Nominal Defendant</b></p> <p>Provide a viable and equitable personal injury motor accident insurance scheme and continually improve the operational performance of the Nominal Defendant</p>

### Key deliverables

In 2021–22, the Motor Accident Insurance Commission will:

- deliver a financially sound CTP insurance scheme
- fund road trauma related programs that benefit Queensland motorists
- deliver an improved CTP claim lodgement process.

## Staffing

The table below shows full-time equivalents (FTEs) as at 30 June in the respective years.

Service Area	2020–21 Budget	2020–21 Est. Actual	2021–22 Budget
Motor Accident Insurance Commission/ Nominal Defendant	46	46	46
<b>Total FTEs</b>	<b>46</b>	<b>46</b>	<b>46</b>

## Performance statements

### Motor Accident Insurance Commission/Nominal Defendant

#### Service area objective

To provide a viable and equitable personal injury motor accident insurance scheme and continually improve the operational performance of the Nominal Defendant.

Service standards	2020–21 Target/Est.	2020–21 Est. Actual	2021–22 Target/Est.
<b>Effectiveness measure</b>			
Highest filed CTP premium for Class 1 vehicles (sedans and wagons) as a percentage of average weekly earnings	<45%	<45%	<45%
<b>Efficiency measures</b>			
Percentage of Nominal Defendant claims finalised compared to the number outstanding at the start of the financial year	50%	50%	50%
Percentage of Nominal Defendant claims settled within 2 years of compliance	50%	50%	50%
Percentage of Nominal Defendant claims with general damages paid within 60 days of the settlement date	95%	95%	95%

# Income statement

Motor Accident Insurance Commission	2020–21 Budget \$'000	2020–21 Est. Actual \$'000	2021–22 Budget \$'000
<b>INCOME</b>			
Taxes	6,675	6,675	6,883
User charges and fees	..	..	..
Grants and other contributions	..	..	..
Interest and distributions from managed funds	5,708	15,700	5,200
Other revenue	8,000	8,650	8,000
Gains on sale/revaluation of assets	..	..	..
<b>Total income</b>	<b>20,383</b>	<b>31,025</b>	<b>20,083</b>
<b>EXPENSES</b>			
Employee expenses	4,076	4,076	4,236
Supplies and services	5,473	6,153	6,631
Grants and subsidies	31,088	31,500	31,000
Depreciation and amortisation	..	..	..
Finance/borrowing costs	..	..	..
Other expenses	46	46	46
Losses on sale/revaluation of assets	..	..	..
<b>Total expenses</b>	<b>40,683</b>	<b>41,775</b>	<b>41,913</b>
<b>OPERATING SURPLUS/(DEFICIT)</b>	<b>(20,300)</b>	<b>(10,750)</b>	<b>(21,830)</b>

# Balance sheet

Motor Accident Insurance Commission	2020–21 Adjusted Budget \$'000	2020–21 Est. Actual \$'000	2021–22 Budget \$'000
<b>CURRENT ASSETS</b>			
Cash assets	2,500	2,500	2,500
Receivables	712	712	712
Other financial assets	168	168	168
Inventories	..	..	..
Other	..	..	..
Non-financial assets held for sale	..	..	..
<b>Total current assets</b>	<b>3,380</b>	<b>3,380</b>	<b>3,380</b>
<b>NON-CURRENT ASSETS</b>			
Receivables	..	..	..
Other financial assets	123,789	133,339	111,381
Property, plant and equipment	..	..	..
Intangibles	..	..	..
Other	..	..	..
<b>Total non-current assets</b>	<b>123,789</b>	<b>133,339</b>	<b>111,381</b>
<b>TOTAL ASSETS</b>	<b>127,169</b>	<b>136,719</b>	<b>114,761</b>
<b>CURRENT LIABILITIES</b>			
Payables	549	549	553
Accrued employee benefits	194	194	196
Interest bearing liabilities and derivatives	..	..	..
Provisions	..	..	..
Other	..	..	..
<b>Total current liabilities</b>	<b>743</b>	<b>743</b>	<b>749</b>
<b>NON-CURRENT LIABILITIES</b>			
Payables	..	..	..
Accrued employee benefits	..	..	..
Interest bearing liabilities and derivatives	..	..	..
Provisions	..	..	..
Other	..	..	..
<b>Total non-current liabilities</b>	<b>..</b>	<b>..</b>	<b>..</b>
<b>TOTAL LIABILITIES</b>	<b>743</b>	<b>743</b>	<b>749</b>
<b>NET ASSETS/(LIABILITIES)</b>	<b>126,426</b>	<b>135,976</b>	<b>114,012</b>
<b>EQUITY</b>			
<b>TOTAL EQUITY</b>	<b>126,426</b>	<b>135,976</b>	<b>114,012</b>

# Cash flow statement

Motor Accident Insurance Commission	2020–21 Adjusted Budget \$'000	2020–21 Est. Actual \$'000	2021–22 Budget \$'000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>			
<b>Inflows:</b>			
User charges and fees	..	..	..
Grants and other contributions	..	..	..
Interest and distribution from managed funds received	5,708	15,700	5,200
Taxes	6,675	6,675	6,883
Other	8,000	8,650	8,000
<b>Outflows:</b>			
Employee costs	(4,074)	(4,074)	(4,234)
Supplies and services	(7,469)	(8,149)	(6,627)
Grants and subsidies	(31,088)	(31,500)	(31,000)
Borrowing costs	..	..	..
Other	(46)	(46)	(46)
<b>Net cash provided by or used in operating activities</b>	<b>(22,294)</b>	<b>(12,744)</b>	<b>(21,824)</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>			
<b>Inflows:</b>			
Sales of non-financial assets	..	..	..
Investments redeemed	21,296	11,746	21,958
Loans and advances redeemed	..	..	..
<b>Outflows:</b>			
Payments for non-financial assets	..	..	..
Payments for investments	..	..	..
Loans and advances made	..	..	..
<b>Net cash provided by or used in investing activities</b>	<b>21,296</b>	<b>11,746</b>	<b>21,958</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>			
<b>Inflows:</b>			
Borrowings	..	..	..
Equity injections	..	..	..
<b>Outflows:</b>			
Borrowing redemptions	..	..	..
Finance lease payments	..	..	..
Equity withdrawals	(136)	(136)	(134)
<b>Net cash provided by or used in financing activities</b>	<b>(136)</b>	<b>(136)</b>	<b>(134)</b>
<b>Net increase/(decrease) in cash held</b>	<b>(1,134)</b>	<b>(1,134)</b>	<b>..</b>
<b>Cash at the beginning of financial year</b>	<b>3,634</b>	<b>3,634</b>	<b>2,500</b>
Cash transfers from restructure	..	..	..
<b>Cash at the end of financial year</b>	<b>2,500</b>	<b>2,500</b>	<b>2,500</b>

# Income statement

Nominal Defendant	2020–21 Budget \$'000	2020–21 Est. Actual \$'000	2021–22 Budget \$'000
<b>INCOME</b>			
Taxes	35,330	35,330	36,169
User charges and fees	..	..	..
Grants and other contributions	..	..	..
Interest and distributions from managed funds	16,310	44,016	18,150
Other revenue	..	250	..
Gains on sale/revaluation of assets	..	..	..
<b>Total income</b>	<b>51,640</b>	<b>79,596</b>	<b>54,319</b>
<b>EXPENSES</b>			
Employee expenses	1,991	1,991	1,930
Supplies and services	4,459	4,475	4,671
Grants and subsidies	..	..	..
Depreciation and amortisation	433	433	..
Finance/borrowing costs	..	..	..
Other expenses	34,347	34,347	36,118
Losses on sale/revaluation of assets	..	..	..
<b>Total expenses</b>	<b>41,230</b>	<b>41,246</b>	<b>42,719</b>
<b>OPERATING SURPLUS/(DEFICIT)</b>	<b>10,410</b>	<b>38,350</b>	<b>11,600</b>

# Balance sheet

Nominal Defendant	2020–21 Adjusted Budget \$'000	2020–21 Est. Actual \$'000	2021–22 Budget \$'000
<b>CURRENT ASSETS</b>			
Cash assets	3,500	10,000	10,000
Receivables	1,236	1,236	1,236
Other financial assets	187,735	171,235	173,112
Inventories	..	..	..
Other	..	..	..
Non-financial assets held for sale	..	..	..
<b>Total current assets</b>	<b>192,471</b>	<b>182,471</b>	<b>184,348</b>
<b>NON-CURRENT ASSETS</b>			
Receivables	7,192	7,192	7,192
Other financial assets	312,138	350,078	362,438
Property, plant and equipment	..	..	..
Intangibles	..	..	..
Other	..	..	..
<b>Total non-current assets</b>	<b>319,330</b>	<b>357,270</b>	<b>369,630</b>
<b>TOTAL ASSETS</b>	<b>511,801</b>	<b>539,741</b>	<b>553,978</b>
<b>CURRENT LIABILITIES</b>			
Payables	328	328	378
Accrued employee benefits	94	94	95
Interest bearing liabilities and derivatives	..	..	..
Provisions	44,535	44,535	45,378
Other	14,870	14,870	14,870
<b>Total current liabilities</b>	<b>59,827</b>	<b>59,827</b>	<b>60,721</b>
<b>NON-CURRENT LIABILITIES</b>			
Payables	..	..	..
Accrued employee benefits	..	..	..
Interest bearing liabilities and derivatives	..	..	..
Provisions	94,638	94,638	96,428
Other	..	..	..
<b>Total non-current liabilities</b>	<b>94,638</b>	<b>94,638</b>	<b>96,428</b>
<b>TOTAL LIABILITIES</b>	<b>154,465</b>	<b>154,465</b>	<b>157,149</b>
<b>NET ASSETS/(LIABILITIES)</b>	<b>357,336</b>	<b>385,276</b>	<b>396,829</b>
<b>EQUITY</b>			
<b>TOTAL EQUITY</b>	<b>357,336</b>	<b>385,276</b>	<b>396,829</b>

# Cash flow statement

Nominal Defendant	2020–21 Adjusted Budget \$'000	2020–21 Est. Actual \$'000	2021–22 Budget \$'000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>			
<b>Inflows:</b>			
User charges and fees	..	..	..
Grants and other contributions	..	..	..
Interest and distribution from managed funds received	16,310	44,016	18,150
Taxes	35,330	35,330	36,169
Other	..	250	..
<b>Outflows:</b>			
Employee costs	(1,990)	(1,990)	(1,929)
Supplies and services	(4,409)	(4,425)	(4,621)
Grants and subsidies	..	..	..
Borrowing costs	..	..	..
Other	(42,338)	(42,338)	(33,485)
<b>Net cash provided by or used in operating activities</b>	<b>2,903</b>	<b>30,843</b>	<b>14,284</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>			
<b>Inflows:</b>			
Sales of non-financial assets	..	..	..
Investments redeemed	..	..	..
Loans and advances redeemed	..	..	..
<b>Outflows:</b>			
Payments for non-financial assets	..	..	..
Payments for investments	(16,815)	(38,255)	(14,237)
Loans and advances made	..	..	..
<b>Net cash provided by or used in investing activities</b>	<b>(16,815)</b>	<b>(38,255)</b>	<b>(14,237)</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>			
<b>Inflows:</b>			
Borrowings	..	..	..
Equity injections	..	..	..
<b>Outflows:</b>			
Borrowing redemptions	..	..	..
Finance lease payments	..	..	..
Equity withdrawals	(54)	(54)	(47)
<b>Net cash provided by or used in financing activities</b>	<b>(54)</b>	<b>(54)</b>	<b>(47)</b>
<b>Net increase/(decrease) in cash held</b>	<b>(13,966)</b>	<b>(7,466)</b>	<b>..</b>
<b>Cash at the beginning of financial year</b>	<b>17,466</b>	<b>17,466</b>	<b>10,000</b>
Cash transfers from restructure	..	..	..
<b>Cash at the end of financial year</b>	<b>3,500</b>	<b>10,000</b>	<b>10,000</b>

# Glossary of terms

<b>Accrual accounting</b>	Recognition of economic events and other financial transactions involving revenue, expenses, assets, liabilities and equity as they occur and reporting in financial statements in the period to which they relate, rather than when a flow of cash occurs.
<b>Administered items</b>	Assets, liabilities, revenues and expenses an entity administers, without discretion, on behalf of the government.
<b>Agency/entity</b>	Used generically to refer to the various organisational units within government that deliver services or otherwise service government objectives. The term can include departments, commercialised business units, statutory bodies or other organisations established by Executive decision.
<b>Appropriation</b>	Funds issued by the Treasurer, under Parliamentary authority, to agencies during a financial year for: <ul style="list-style-type: none"> <li>• delivery of agreed services</li> <li>• administered items</li> <li>• adjustment of the government's equity in agencies, including acquiring of capital.</li> </ul>
<b>Balance sheet</b>	A financial statement that reports the assets, liabilities and equity of an entity as at a particular date.
<b>Capital</b>	A term used to refer to an entity's stock of assets and the capital grants it makes to other agencies. Assets include property, plant and equipment, intangible items and inventories that an entity owns/controls and uses in the delivery of services.
<b>Cash flow statement</b>	A financial statement reporting the cash inflows and outflows for an entity's operating, investing and financing activities in a particular period.
<b>Controlled Items</b>	Assets, liabilities, revenues and expenses that are controlled by departments. These relate directly to the departmental operational objectives and arise at the discretion and direction of that department.
<b>Depreciation</b>	The periodic allocation of the cost of physical assets, representing the amount of the asset consumed during a specified time.
<b>Equity</b>	Equity is the residual interest in the assets of the entity after deduction of its liabilities. It usually comprises the entity's accumulated surpluses/losses, capital injections and any reserves.
<b>Equity injection</b>	An increase in the investment of the government in a public sector agency.
<b>Financial statements</b>	Collective description of the income statement, the balance sheet and the cash flow statement for an entity's controlled and administered activities.
<b>Income statement</b>	A financial statement highlighting the accounting surplus or deficit of an entity. It provides an indication of whether the entity has sufficient revenue to meet expenses in the current year, including non-cash costs such as depreciation.
<b>Outcomes</b>	Whole-of-government outcomes are intended to cover all dimensions of community wellbeing. They express the current needs and future aspirations of communities, within a social, economic and environment context.
<b>Own-source revenue</b>	Revenue that is generated by an agency, generally through the sale of goods and services, but it may also include some Commonwealth funding.
<b>Priorities</b>	Key policy areas that will be the focus of government activity.
<b>Services</b>	The actions or activities (including policy development) of an agency which contribute to the achievement of the agency's objectives.
<b>Service area</b>	Related services grouped into a high level service area for communicating the broad types of services delivered by an agency.
<b>Service standard</b>	Define a level of performance that is expected to be achieved appropriate for the service area or service. Service standards are measures of efficiency or effectiveness.





Queensland Budget 2021–22

**Service Delivery Statements**

[budget.qld.gov.au](https://budget.qld.gov.au)