Service Delivery Statements

Queensland Treasury and Trade



2014-15 State Budget Papers

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Appropriation Bills

Concessions Statement

The suite of Budget Papers is similar to that published in 2013-14.

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Service Delivery Statements

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Queensland Treasury and Trade

Summary of portfolio budgets

Page	Agency	2013-14 Adjusted Budget \$'000	2013-14 Est. Actual \$'000	2014-15 Budget \$'000
2	Queensland Treasury and Trade - controlled	211,369	213,292	203,033
	Queensland Treasury and Trade - administered	6,437,383	6,675,768	6,507,357
30	Motor Accident Insurance Commission/ Nominal Defendant	11,939 65,608	12,033 6,511	11,827 60,607
42	Trade and Investment Queensland	13,095	15,005	29,385

Notes:

1. Explanations of variances are provided in the financial statements.

PORTFOLIO OVERVIEW

Ministerial and portfolio responsibilities

The table below represents the agencies and services which are the responsibility of the Treasurer of Queensland and Minister for Trade:

Treasurer of Queensland and Minister for Trade

The Honourable Tim Nicholls MP

Assistant Minister for Finance, Administration and Regulatory Reform Deb Frecklington MP (to May 2014)

Lisa France MP (from May 2014)

Queensland Treasury and Trade

Under Treasurer: Helen Gluer (to November 2013)

Under Treasurer: Mark Gray (from November 2013)

Service Area 1: Fiscal

Service Area 2: Economic

Service Area 3: Commercial services (Projects Queensland)

Service Area 4: Revenue management

Motor Accident Insurance Commission/Nominal Defendant

Insurance Commissioner: Neil Singleton

Objective: The Motor Accident Insurance Commission and the Nominal Defendant statutory bodies are focused on ensuring financial protection that makes Queensland stronger, fairer and safer.

Trade and Investment Queensland

Chief Executive Officer: Andrew Tulloch (from February 2014)

Objective: Trade and Investment Queensland delivers services to develop sustainable export markets, improve export capabilities and promote investment opportunities to international investors.

Additional information about these agencies can be sourced from:

www.treasury.qld.gov.au www.maic.qld.gov.au www.export.qld.gov.au

RESOURCES AND PERFORMANCE

DEPARTMENTAL OVERVIEW

Strategic direction

Queensland Treasury and Trade (QTT) aims for better economic and financial outcomes to improve prosperity for Queenslanders that is sustainable across generations.

To achieve this aim, the department's Strategic Plan is focused on three key themes:

- 1. fiscal strength and economic growth
- 2. investing in the community
- 3. empowering our people.

The three key themes will be accomplished through:

- balancing the budget and reducing debt
- promoting fiscal and economic policies to attract investment and encourage higher economic growth
- driving productivity improvements and reducing red tape and regulation
- delivering an efficient state revenue system
- fostering strong business and community relationships
- improving service delivery through renewal activities across agencies
- developing essential infrastructure and other projects benefiting the State
- supporting equitable outcomes for Queenslanders
- empowering and developing highly skilled and capable staff within the department that are committed to delivering better outcomes for the community.

In 2014-15, Queensland Treasury and Trade's objectives are to:

- deliver the 2014-15 Budget in accordance with the Government's fiscal principles
- provide whole-of-Government financial advice and reporting that enables efficient decision making
- contribute towards the implementation of accepted Commission of Audit recommendations, such as those relating to fiscal management and the roles and powers of the Queensland Competition Authority
- implement the Charter of Budget Accountability
- provide analysis and reporting outcomes for decision making around stabilising and reducing the State's debt
- support the Government's response to community feedback about the choices Queensland faces in reducing the State's debt
- deliver and manage the Social Services Reform Program, which includes the implementation of the Commission of Audit recommendations to improve the efficiency and effectiveness of grant administration
- oversight and implementation of coal seam gas industry fee and charges regime following the review by the Queensland Competition Authority
- participate in high-priority infrastructure and service delivery projects, including the Toowoomba Second Range Crossing, the BaT project, the Queens Wharf Brisbane Development, the new Government banking and receipting services and service delivery models for camera-detected offences
- support and contribute to red tape reduction

- collaborate with the Department of State Development, Infrastructure and Planning and the Queensland Resources Council to deliver a Resource Communities Data Portal, which will streamline access to data and reduce costs to project proponents in undertaking environmental impact statements
- contribute to the development of a new financial assurance system for resource companies
- participate in the implementation of the whole-of-Government One-Stop Shop
- participate in the Property Exchange Australia Ltd (originally known as National
 e-Conveyancing Development Limited) to deliver a national electronic conveyancing solution
 to the Australian property industry
- move to the implementation phase of reforms to the State Penalties Enforcement Registry, including process redesign and involvement of the private sector in service delivery
- commence implementation of improvements to the operations of the Insurance
 Commissioner, including consideration of CTP issues and broader service delivery options.

The major external factors that may impact on Queensland Treasury and Trade's objectives in 2014-15 are:

- volatility in international and national financial and economic conditions
- the outcome of the Commonwealth Grants Commission's 2015 Methodology Review, due in February 2015, which may significantly impact on Queensland's share of GST revenue
- potential impacts from Australian Government Budget decisions and National Commission of Audit recommendations
- the Australian Government's White Paper processes on reform of the Federation and taxation reform and their impact on future federal financial relations
- revenue volatility caused by variations in receipts based on coal, oil and gas and mineral royalties
- pressure on business and private finances, which may impact on debt recovery
- anticipated strengthening in housing transactions and major business transactions
- natural disasters.

Queensland Treasury and Trade's key achievements for 2013-14 were:

- delivering the 2013-14 Budget and Mid Year Fiscal and Economic Review in accordance with the Government's fiscal principles, including monitoring the outlook for the Queensland economy and potential revenue implications
- supporting the Treasurer's consultation with the community about the choices Queensland faces in seeking to reduce the State's debt, by detailing the State's current and projected financial position and identifying options to address debt levels
- managing the Social Services Reform Program, including introducing grants and procurement accounting guidelines and the development of a framework for investing in social services
- managing the State Government's involvement in the reform of GST distribution and the ongoing management of intergovernmental agreements and Commonwealth grants
- working with agencies to drive regulatory reform and red tape reduction
- working closely with key stakeholders on energy and water sector reforms
- monitoring and providing advice on Government-owned corporations to further improve operational efficiency and performance, while ensuring cost-effective infrastructure delivery
- releasing updated population projections for Queensland and its regions for use in service delivery and infrastructure planning
- contributing towards the implementation of accepted Commission of Audit recommendations
- finalising the competitive tender for the Government Wireless Network under a 15 year managed services agreement
- finalising procurement for construction and facilities management services for a package of 10 new schools

- finalising procurement for 75 new six-car train sets to replace an ageing train fleet and cater for increased demand caused by growth in South East Queensland
- completing a business case to assess uses for the old Royal Children's Hospital site in Herston
- identifying further opportunities to leverage Office of State Revenue's grants management capability across Government
- planning a program of reform for the State Penalties Enforcement Registry.

Departmental Budget Summary

The table below shows the total resources available in 2014-15 from all sources and summarises how resources will be applied by service area and by controlled and administered classifications.

	2013-14		
	Adjusted	2013-14	2014-15
Queensland Treasury and Trade	Budget	Est. Actual	Budget
	\$'000	\$'000	\$'000
CONTROLLED	7 555	7 222	7 000
Income			
Appropriation revenue ¹			
Deferred from previous year/s	18,328	3,689	14,209
Balance of service appropriation	178,581	190,801	178,800
Other revenue	14,460	18,802	10,024
Total income	211,369	213,292	203,033
Expenses			
Fiscal	29,481	37,339	37,239
Economic	25,979	25,639	25,233
Commercial services (Projects Queensland)	16,911	19,615	9,463
Revenue management	121,728	113,331	129,466
Trade and investment ²	15,768	15,768	
Other ³	2,479	2,518	2,569
Reconciliation adjustment to the Income			
Statement ⁴	(977)	(918)	(937)
Total expenses	211,369	213,292	203,033
Operating surplus/deficit		••	
Net assets	43,355	45,131	45,288
ADMINISTERED			
Revenue			
Commonwealth revenue	14,381,804	14,460,834	17,739,680
Appropriation revenue ¹	6,395,348	6,675,768	6,507,357
Other administered revenue	12,827,884	12,463,519	13,397,715
Total revenue	33,605,036	33,600,121	37,644,752
Expenses	27 467 652	26.024.252	24 427 205
Transfers to government	27,167,653	26,924,353	31,137,395
Administered expenses	6,437,383	6,675,768	6,507,357
Total expenses	33,605,036	33,600,121	37,644,752
Not essets	(44.052.201)	(41 504 247)	(44 017 347)
Net assets	(44,052,301)	(41,594,217)	(44,817,217)

Notes:

- 1. Includes State and Commonwealth funding.
- 2. The 2013-14 Adjusted budget and the 2013-14 Estimated actual do not match the Performance Statement as they include seven months of expenses for Trade and Investment Queensland before its Machinery of Government transfer to a Statutory Body on 1 February 2014.
- 3. This represents corporate services to non-departmental services (Motor Accident Insurance Commission and Nominal Defendant).
- 4. This line represents the eliminations upon consolidation for internal trading between services.

Budget Measures Summary

The table shows a summary of Budget measures relating to the department since the 2013-14 Budget. Further details are contained in Budget Paper No. 4.

Queensland Treasury and Trade	2013-14 \$'000	2014-15 \$'000	2015-16 \$'000	2016-17 \$'000	2017-18 \$'000
Revenue measures					
Administered					
Departmental			••		
Expense measures					
Administered					
Departmental ¹	10,400	17,178	13,866	7,856	6,548
Capital measures					
Administered					
Departmental		5,500			

Notes:

1. Expense measures do not reconcile with Budget Paper No. 4 due to the Road Safety measure being reported wholly in the Department of Transport and Main Roads' section of Budget Paper No. 4.

Staffing¹

Service Areas ²	Notes	2013-14 Adjusted Budget	2013-14 Est. Actual	2014-15 Budget
Fiscal	3	142	145	147
Economic	4	166	155	161
Commercial services (Projects Queensland)	5	19	26	26
Revenue management	6	642	609	626
Total services		969	935	960
Corporate services provided to other				
agencies	7	9	9	9
TOTAL		978	944	969

Notes:

- 1. Full-time equivalents (FTEs) as at 30 June.
- 2. Corporate FTEs are allocated across the service to which they relate.
- 3. The increase in the 2013-14 Estimated actual is due to the intake of graduates during 2013-14.
- 4. The decrease in the 2013-14 Estimated actual is mainly due to the Queensland Road Crash project being transferred to the Queensland Police Service and staff vacancies. The increase in the 2014-15 Budget is primarily due to staff returning from secondment and filling of vacant positions.
- 5. The increase in the 2013-14 Estimated actual reflects additional resource required by Projects Queensland to manage the increased number of projects, including the internal reallocation of staff from other areas within the department.
- 6. The decrease in the 2013-14 Estimated actual is due to vacancies, primarily relating to delays in the recruitment of additional compliance officers with positions being filled by temporary agency staff in the interim. The increase in the 2014-15 Budget relates to filling vacancies, mainly for additional compliance officers for enhanced compliance activities.
- 7. Includes staff providing corporate support to the Motor Accident Insurance Commission and Nominal Defendant.

SERVICE PERFORMANCE

The department further reviewed and refined its organisational structure in 2014 to consolidate core strengths and better position it to meet emerging challenges and priorities.

Additional fine-tuning of the department's areas of focus and work program is planned for the year ahead.

The department will prioritise working across the sector with agencies to assist them in realising the financial and economic benefits of the Government's renewal program, including a strong emphasis on the benefits available from implementation of accepted recommendations from the Independent Commission of Audit.

Particular attention is being focused on encouraging collaboration across the department and enhancing opportunities for skills development and improved career paths for staff. One of the key planks of the department's Strategic Plan is empowering its people. In 2014, implementation of the Workforce Plan commenced to guide the achievement of this objective. The Workforce Plan runs to 2017 and includes a series of initiatives aimed at empowering and engaging staff to deliver and shape the department's current and future business.

The former Trade and Investment service area was transferred out of the department effective 1 February 2014 to be established as a Statutory Body.

The Fiscal, Economic, Commercial services (Projects Queensland) and Revenue management service areas remain largely unchanged, with some functions being realigned between the Fiscal and Economic areas.

Services

Our service areas are:

Fiscal

The Fiscal service area provides policies, strategies and advice at a whole-of-Government level to promote value-for-money service delivery, manage the State's finances in accordance with the Charter of Fiscal Responsibility, and advance the performance of the Queensland economy to support growth and employment. Key activities undertaken by this service area include:

- developing and monitoring the State Budget
- management of the State's debt and balance sheet, in accordance with Government policies
- promoting Queensland's financial position in negotiations with the Australian Government and other states and territories
- providing financial advice to foster State-wide infrastructure development on behalf of the Government.

Economic

The Economic service area undertakes a range of key activities, including:

- providing advice and oversight of macroeconomic, microeconomic and competition policies
- providing the function of the Queensland Government Statistician and being the primary source of statistical, economic and demographic research services across Government
- managing and coordinating intergovernmental fiscal relations issues, including national financial agreements, the distribution of the GST and national tax reform
- achieving best-practice regulation and reducing red tape
- assessing Government-owned corporations' (GOCs) capital investments and monitoring their financial and non-financial performance

• driving a focus within GOCs on maximising performance and rates of return through improved commercial focus and better management of capital and operating expenses.

Commercial services (Projects Queensland)

The Commercial services area's key functions are:

- leading the procurement of major public infrastructure and services, both privately financed and traditional models
- scoping and management of divestments and outsourcing arrangements
- detailed business case evaluation of major public infrastructure and service delivery requirements, packaging and delivery options, investment and finance options
- commercial advisory relating to Government infrastructure, procurement and renewal initiatives
- review and advice to Government regarding unsolicited proposals received from private sector proponents
- management of State infrastructure evaluation and procurement policy framework and coordination of project gateway reviews.

Revenue management

The Revenue management service area administers a revenue base of around \$13 billion by delivering and administering simple, efficient and equitable revenue management services for State taxes and royalty revenue. Additional responsibilities include undertaking revenue compliance, grant schemes and debt recovery and enforcement activities for the State.

This service area achieves its revenue responsibilities by:

- positioning itself as a leading e-business agency with high level client support with firm and fair enforcement
- providing responsive ongoing legislation and revenue policy advice to the State Government
- further progressing the development and implementation of the Revenue Management System to support innovative business practices.

Red tape reduction

Queensland Treasury and Trade is responsible for assisting and advising the Treasurer and Minister for Trade and the Assistant Minister for Finance, Administration and Regulatory Reform in their roles as the Ministers responsible for red tape reduction. In addition to reducing red tape in its own portfolio, the department is also responsible for facilitating, co-ordinating, and driving regulatory reform and red tape reduction across the Queensland Government.

In 2013-14, the department implemented a range of reforms to reduce and simplify the stock of Queensland regulation and assist business and home owners. Key reforms include:

- repealed eight Acts identified as being redundant
- amended and streamlined 12 pieces of legislation
- delivered, in collaboration with other key agencies, the Social Services Investment Portal in December 2013. The portal provides transparent reporting on the Government's investment in social services, as well as a high level summary of funding opportunities for which nongovernment and community organisations can apply
- converted Trade and Investment Queensland into a statutory body with a Board, designed to
 give it the autonomy and flexibility required to more effectively respond to the needs of
 Queensland businesses seeking new or expanded export markets
- implemented, in collaboration with the Department of Justice and Attorney General, a consistent approach on the annual indexation of monetary amounts across personal injury legislation in Queensland

- expanded the scope of transfer duty transactions that can now be undertaken by self-assessors, reducing turnaround times for businesses and their clients
- commenced a major review of the Regulatory Impact Statement (RIS) system, in conjunction with the Office of Best Practice Regulation, to streamline the RIS guidelines and ensure more effective regulatory impact analysis as part of the policy development process.

The department also developed a public online database, available on the departmental website, of the Government's key red tape reduction initiatives. The database allows businesses, community and not-for-profit organisations and individuals to easily identify relevant reforms and the benefits of those reforms.

The department is also currently undertaking a broad review of the policies and guidelines applicable to GOCs to ensure they do not impose unnecessary compliance and cost burdens.

2014-15 Service Summary¹

	Sources of Revenue					
Service area	Total cost \$'000	State Contribution \$'000	User Charges and Fees \$'000	C'wealth Revenue \$'000	Other Revenue \$'000	
Fiscal	37,239	36,727	512			
Economic	25,233	21,867	3,366			
Commercial services (Projects Queensland)	9,463	6,118	3,345			
Revenue Management	129,466	125,856	3,610			
Departmental	201,401	190,568	10,833	••		
Other ² Reconciliation adjustment	2,569	2,441	128			
to the Income Statement ³	(937)		(937)			
TOTAL ⁴	203,033	193,009	10,024	••	••	

Notes:

- 1. Explanations of variances are provided in the financial statements.
- 2. The total revenue sources do not equal the 'Total income' in the 'Departmental financial statements' as the department provides corporate services to non-departmental services (Motor Accident Insurance Commission and Nominal Defendant).
- 3. This line represents eliminations upon consolidation for internal trading between services.
- 4. This line reconciles to the Income Statement where total cost is represented by total expenses.

Performance Statement

		2013-14		
Queensland Treasury and Trade	Notes	Adjusted	2013-14	2014-15
•		Target/Est.	Est. Actual	Target/Est.
Service Area: Fiscal				
Service standards				
Achievement of Government's four fiscal				
principles				
 to stabilise then significantly reduce 				
debt	1	Partially met	Partially met	Partially met
 to achieve and maintain a general 				
Government sector fiscal balance by				
2015-16	2	On track	On track	On track
 to maintain a competitive tax 				
environment for business		Met	Met	Met
 to target full funding of long term 				
liabilities in accordance with actuarial				
advice		Met	Met	Met
State contribution (\$000)	3	29,069	36,826	36,727
Other revenue (\$000)		412	513	512
Total cost (\$000)		29,481	37,339	37,239
Service standards Stakeholder and client satisfaction with				
Queensland Government Statistician outputs				
(rated satisfied or very satisfied)		95%	100%	95%
State contribution (\$000)		21,273	20,905	21,867
Other revenue (\$000)	4	4,706	4,734	3,366
Total cost (\$000)		25,979	25,639	25,233
Service Area: Commercial services (Projects Qu	ueensland	d)		
Service standards	_	1000/	222/	0=0/
Percentage of key project milestones met	5	100%	90%	85%
State contribution (\$000)	6	10,775	9,979	6,118
Other revenue (\$000)	7	6,136	9,636	3,345
Total cost (\$000)		16,911	19,615	9,463
Service Area: Revenue Management				
Service standards				
Total revenue dollars administered per dollar				
expended – accrual	8, 9	\$192	\$196	\$202
Average overdue debt as a percentage of				
total revenue collected	8	2%	2%	2%
225				
SPER clearance rate	4.0	770/	050/	0001
(finalisations/lodgements)	10	77%	85%	88%

Queensland Treasury and Trade	Notes	2013-14 Adjusted Target/Est.	2013-14 Est. Actual	2014-15 Target/Est.
SPER percentage of debt pool under				
compliance		58%	60%	64%
State contribution (\$000)	11	119,011	109,994	125,856
Other revenue (\$000)	12	2,717	3,337	3,610
Total cost (\$000)		121,728	113,331	129,466

Notes:

- 1. Further information on service standards for Fiscal is detailed in Budget Paper No. 2.
- 2. The original target of 2014-15 was subsequently updated to 2015-16 (see 2013-14 Budget).
- 3. The increase in the 2013-14 Estimated actual is primarily due to funding for the Strong Choices campaign to engage the community on the choices available to reduce the State's debt and restore Queensland's financial strength. The decrease in the 2014-15 Target/estimate is mainly due to one-off funding in 2013-14 associated with the Best Place to do Business campaign. This is partially offset by funding for departmental emergent projects.
- 4. The decrease in the 2014-15 Target/estimate is primarily due to the transfer of the Queensland Road Crash project to the Queensland Police Service.
- 5. Following a review at the beginning of 2013-14, the target was revised to accurately represent the outputs of Projects Queensland and the number, nature and complexity of the projects, encompassing stages of the projects rather than just project completion.
- 6. The decrease in the 2013-14 Estimated actual is primarily due to funding being deferred to future years to be more aligned with the operational needs of Projects Queensland. The decrease in the 2014-15 Target/estimate is mainly due to one-off funding in 2013-14 for the Schools Procurement, Government Wireless Network and the Whole-of-Government Banking projects.
- 7. The increase in 2013-14 Estimated actual is primarily due to the volume of reimbursable projects being unknown when the 2013-14 Target/estimate was developed. The subsequent decrease in the 2014-15 Target/estimate is mainly due to the 2014-15 Target/estimate only reflecting approved reimbursable projects. This figure is likely to change as projects are progressively approved.
- 8. These measures were developed prior to the Machinery of Government transfer of the State Penalties Enforcement Registry (SPER) into the Revenue management service. As the SPER Reform Program will commence in 2014-15, SPER collection and expenses have been excluded.
- 9. The increase in the 2013-14 Estimated actual reflects less than expected operational costs in the Office of State Revenue. This is partially offset by a weaker revenue collection from royalties as a result of lower coal prices which were expected to improve in 2013-14 but are now expected in 2014-15. The increase in the 2014-15 Target/estimate is due to an increase in revenue collection from key sources including royalties.
- 10. The increase in the 2013-14 Estimated actual is a result of the cleansing of data which produces an improvement in the clearance rate. The increase in the 2014-15 Target/estimate is a result of the implementation of the SPER Reform Program.
- 11. The decrease in the 2013-14 Estimated actual is primarily due to funding carried over for projects, including the trial of using mercantile agents to act on behalf of the State to collect unpaid fines and contribution toward the SPER Reform Program to transition SPER to a new service delivery model. The increase in the 2014-15 Target/estimate is mainly due to funding associated with SPER Reform Program and the mercantile agents trial.
- 12. The increase in the 2013-14 Estimated actual is due to contributions received from other Government departments for the QGrants system.

Administered Items

Administered activities are those undertaken by departments on behalf of the Government.

Queensland Treasury and Trade is responsible for overseeing significant administered revenues and expenses. The department receives a large proportion of the State's taxation, royalties and Australian Government revenue which is used to fund Government priorities.

In addition, the department administers major grant programs and the Government's cash balance and financing requirements.

Financial statements and variance explanations in relation to Administered items appear in the Departmental Financial Statements.

Policy Decisions Since The 2013-14 Budget

Extending the Transfer Duty Family Primary Production Concession

A transfer duty concession applies to transfers of land used for a primary production business where the transfer is a gift between lineal descendants. The purpose of the concession is to facilitate succession planning.

To recognise that direct lineal descendants are not always the family members who choose to continue the family business, the requirement of a direct lineal relationship will be removed. A family relationship will still be required, as will the requirement that the transfer be by way of gift.

CAPITAL

Capital program

Capital expenditure of \$6.62 million planned for 2014-15 primarily relates to \$5.5 million for the development and implementation of new system capability to support improved fine collection and debt recovery by the State Penalties Enforcement Registry.

In addition, the replacement of an aged legacy claims and policy management system by the Nominal Defendant and Queensland Government Insurance Fund was finalised in 2013-14. The project commenced in 2011-12 with a total capital expenditure of \$3.6 million.

Capital budget statement

Queensland Treasury and Trade	Notes	2013-14 Adjusted Budget \$'000	2013-14 Est. Actual \$'000	2014-15 Budget \$'000
Capital Purchases ¹				
Total land, buildings and infrastructure				
Total plant and equipment	2	1,099	685	6,020
Total other capital	3	1,418	1,153	600
Total Capital Purchases		2,517	1,838	6,620

Notes:

- 1. For more detail on the agency's capital acquisitions, please refer to Budget Paper 3.
- 2. The decrease in the 2013-14 Estimated actual is due to reduced requirements for leasehold improvement work as a result of the expected relocation to 1 William Street. The increase in the 2014-15 Budget reflects the development and implementation of new system capability to support improved fine collection and debt recovery by the State Penalties Enforcement Registry.
- 3. The decrease in the 2013-14 Estimated actual reflects the replacement of the electronic Documents and Records Management system being delayed to 2014-15 and reclassified to operating expenditure. This is partially offset by the acquisition of the Assurance and Compliance software by the Office of State Revenue. The decrease in the 2014-15 Budget is due to the one-off acquisition of the Assurance and Compliance software in 2013-14.

BUDGETED FINANCIAL STATEMENTS

ANALYSIS OF BUDGETED FINANCIAL STATEMENTS

An analysis of the department's budgeted financial statements, as reflected in the department's financial statements, is provided below.

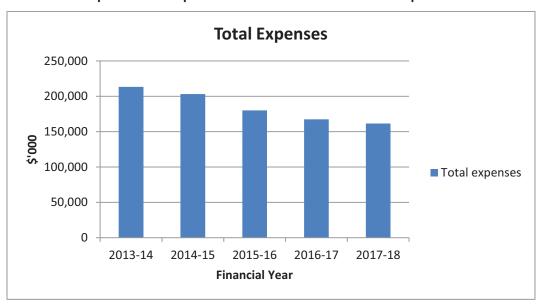
Departmental income statement

Total expenses are estimated to be \$203.033 million in 2014-15, a decrease of \$10.259 million from the 2013-14 financial year. The decrease is mainly due to the Machinery of Government transfer of Trade and Investment Queensland to a Statutory Body effective 1 February 2014. This decrease is partially offset by costs associated with the State Penalties Enforcement Registry (SPER) Reform Program to transition SPER to a new service delivery model and the impact of the Enterprise Bargaining agreement.

The decrease in 2015-16 is primarily due to estimates only reflecting costs for approved projects managed by Projects Queensland. Also contributing are transitioning costs in 2014-15 relating to SPER call centre function upon the commencement of the SPER Reform Program.

The decrease in 2016-17 reflects decreased Revenue Management System (RMS) amortisation expenses as components of RMS are expected to reach the end of their accounting useful life in 2015-16, pending a review of the asset's anticipated useful life in 2014-15. Also contributing is a reduction in costs over time associated with the SPER Reform Program.

Chart: Total departmental expenses across the Forward Estimates period



Departmental balance sheet

The department's major assets at the end of 2014-15 are in intangibles (\$9.282 million), property, plant and equipment (\$7.609 million), and investments (\$6.832 million). Intangibles are expected to decrease further in 2015-16 as a result of amortisation associated with the RMS software with the anticipated useful life of the RMS being subject to a review in 2014-15. Property, plant and equipment are expected to decrease by 33% over the next three years as a result of depreciation on ICT infrastructure, partially offset by ongoing asset replacement and upgrades. However, consistent with the Commission of Audit recommendations, the future model of IT is presently under review and the department is likely to transition from an ownership model to a service model at a point in the future. Investments represent the State's investment in the Property Exchange Australia Ltd (originally known as National E-conveyancing Development Limited) and are expected to remain constant over the next three years.

The department's main liabilities at the end of 2014-15 relate to operational payables (\$3.455 million) and accrued employee benefit (\$2.306 million). There are no known factors that will vary these over the next three years.

CONTROLLED INCOME STATEMENT

		2242.44		
		2013-14	2042 44	204445
Queensland Treasury and Trade	Notes	Adjusted	2013-14	2014-15
•		Budget	Est. Act.	Budget
		\$'000	\$'000	\$'000
Income				
Appropriation revenue	1	196,909	194,490	193,009
Taxes				
User charges and fees	2	13,935	18,557	10,024
Royalties and land rents		, , , , , , , , , , , , , , , , , , ,	·	·
Grants and other contributions	3	525	245	
Interest				
Other revenue				
Gains on sale/revaluation of assets				
Total income		211,369	213,292	203,033
Expenses				
Employee expenses	4	107,630	103,320	101,732
Supplies and services:				
- Outsourced service delivery				••
- Other supplies and services	5	83,893	78,265	80,713
Grants and subsidies				
Depreciation and amortisation		11,399	11,613	12,979
Finance/borrowing costs				
Other expenses	6	8,447	20,094	7,609
Losses on sale/revaluation assets				
Total expenses		211,369	213,292	203,033
OPERATING SURPLUS/(DEFICIT)				
OF LIVE SOULT OF THE STATE OF T		••	••	••

CONTROLLED STATEMENT OF CHANGES IN EQUITY

Queensland Treasury and Trade	Notes	2013-14 Adjusted Budget \$'000	2013-14 Est. Act. \$'000	2014-15 Budget \$'000
Net effect of the changes in accounting policies and prior year adjustments Increase/(decrease) in asset revaluation reserve Net amount of all revenue and expense		: :	: :	: :
adjustments direct to equity not disclosed above				
Net income recognised directly in equity		••	••	
Surplus/(deficit) for the period Total recognised income and expense for the				
period				
Equity injection/(withdrawal)	7	(8,168)	(8,168)	157
Equity adjustments (inc. MoG transfers)	8	(2,189)	(2,189)	
Total movement in equity for period		(10,357)	(10,357)	157

CONTROLLED BALANCE SHEET

Queensland Treasury and Trade	Notes	2013-14 Adjusted Budget \$'000	2013-14 Est. Act. \$'000	2014-15 Budget \$'000
CURRENT ASSETS				
Cash assets	9	9,328	13,688	20,138
Receivables		4,002	3,647	3,647
Other financial assets				
Inventories				
Other		3,837	3,969	4,035
Non-financial assets held for sale				
Total current assets		17,167	21,304	27,820
NON-CURRENT ASSETS				
Receivables				
Other financial assets		6,832	6,832	6,832
Property, plant and equipment	10	6,589	4,714	7,609
Intangibles	11	19,101	18,536	9,282
Other				3,232
Total non-current assets		32,522	30,082	23,723
TOTAL ASSETS		49,689	51,386	51,543
CURRENT LIABILITIES		15,005	02,000	02,010
Payables		3,418	3,455	3,455
Accrued employee benefits		2,390	2,306	2,306
Interest-bearing liabilities and derivatives		2,330	2,300	2,300
Provisions				••
Other		526	494	 494
Total current liabilities		6,334	6,255	6,255
Total current habilities		0,334	0,233	0,233
NON-CURRENT LIABILITIES				
Payables				••
Accrued employee benefits				
Interest-bearing liabilities and derivatives				
Provisions				••
Other				••
Total non-current liabilities				••
TOTAL LIABILITIES		6,334	6,255	6,255
NET ACCETS //LIADILITIES		42.255	4E 121	4E 200
NET ASSETS/(LIABILITIES)		43,355	45,131	45,288
EQUITY				
Capital/contributed equity	12	5,440	5,440	5,597
Accumulated surplus/(accumulated deficit) Reserves:		37,915	39,691	39,691
- Asset revaluation surplus				
- Other (specify)				
TOTAL EQUITY		43,355	45,131	45,288

CONTROLLED CASH FLOW STATEMENT

		2013-14		
Queensland Treasury and Trade	Notes	Adjusted Budget \$'000	2013-14 Est. Act. \$'000	2014-15 Budget \$'000
CASH FLOWS FROM OPERATING ACTIVITIES			·	•
Inflows				
Appropriation receipts	13	196,909	194,623	193,009
User charges and fees	14	12,735	17,908	10,024
Royalties and land receipts				
Grants and other contributions	15	525	245	
Interest received				
Taxes				
Other				
Outflows				
Employee costs	16	(107,630)	(103,520)	(101,732)
Supplies and services	17	(83,959)	(84,831)	(80,779)
Grants and subsidies				
Borrowing costs				
Other	18	(8,447)	(19,674)	(7,609)
Net cash provided by/(used in) operating		, , ,		
activities		10,133	4,751	12,913
CASH FLOWS FROM INVESTING ACTIVITIES	1	,	•	•
Inflows				
Sales of non-financial assets				
Investments redeemed				
Loans and advances redeemed				
Outflows				
Payments for non-financial assets	19	(2,517)	(1,838)	(6,620)
Payments for investments				
Loans and advances made				
Net cash provided by/(used in) investing				
activities		(2,517)	(1,838)	(6,620)
CASH FLOWS FROM FINANCING ACTIVITIES	1	, , ,	, , ,	, , ,
Inflows				
Borrowings				
Equity injections	20	11,100	11,100	5,500
Outflows	20	,	,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Borrowing redemptions				
Finance lease payments				
Equity withdrawals	21	(19,268)	(19,268)	(5,343)
Net cash provided by/(used in) financing		(13)200)	(13)200)	(3)3 .37
activities		(8,168)	(8,168)	157
		(0,200)	(0,100)	137
Net increase/(decrease) in cash held		(552)	(5,255)	6,450
Cash at the beginning of financial year		16,565	25,628	13,688
Cash transfers from restructure	22	(6,685)	(6,685)	
Cash at the end of financial year		9,328	13,688	20,138

ADMINISTERED INCOME STATEMENT

Queensland Treasury and Trade Notes 2013-14 Budget Budget St. Act. St. Act. St. Wickson St. Act. St. Act. St. Act. St. Act. St. Act. Act. Act. Act. Act. Act. Act. Ac		1			
Notes Budget \$'000 \$'0			2013-14		
Bludget \$'000 \$'	Queensland Treasury and Trade		_		
Income	Queensiana measary and made		•		•
Appropriation revenue Taxes Taxes 124 1,9669,539 1,666,285 10,190,004 1,191 1			\$'000	\$'000	\$'000
Appropriation revenue Taxes Taxes 124 19,669,539 19,666,285 10,190,004 10,190,004 10,1190,004 11,119 11,190,004 11,190,004	In come				
Taxes 24 9,669,539 9,666,285 10,190,004 User charges and fees 45,119 45,119 46,004 Royalties and land rents 25 2,567,079 2,241,029 2,644,712 Grants and other contributions 26 14,407,304 14,483,202 17,745,680 Interest 30,835 25,840 25,969 Other revenue 489,812 462,878 485,026 Gains on sale/revaluation of assets 33,605,036 33,600,121 37,644,752 Expenses Employee expenses 6,301 6,301 6,301 Supplies and services: 0 174,646 159,071 172,091 Grants and subsidies 27 173,952 149,190 126,567 Depreciation and amortisation 28 1,993,222 1,952,940 2,167,170 Other expenses 29 4,089,262 4,408,266 4,035,228 Losses on sale/revaluation assets 29 4,089,262 4,408,266 4,035,228 Losses on Sale/revaluation assets 33,605,036 33,600,121 37,644,752			C 20F 240	6 675 760	6 507 357
User charges and fees 45,119 45,119 46,004 Royalties and land rents 25 2,567,079 2,241,029 2,644,712 Grants and other contributions 14,407,304 14,483,202 17,745,680 Interest 30,835 25,840 25,969 Other revenue 489,812 462,878 485,026 Gains on sale/revaluation of assets Total income 33,605,036 33,600,121 37,644,752 Expenses 6,301 6,301 6,301 Supplies and services: Other supplies and services 174,646 159,071 172,091 Grants and subsidies 27 173,952 149,190 126,567 Depreciation and amortisation Finance/borrowing costs 28 1,993,222 1,952,940 2,167,170 Other expenses 29 4,089,262 4,408,266 4,035,228 Losses on sale/revaluation assets Transfers of					
Royalties and land rents 25 2,567,079 2,241,029 2,644,712 Grants and other contributions 14,407,304 14,483,202 17,745,680 Interest 30,835 25,840 25,969 Other revenue 489,812 462,878 485,026 Gains on sale/revaluation of assets Total income 33,605,036 33,600,121 37,644,752 Expenses 6,301 6,301 6,301 Supplies and services: - Outsourced service delivery Other supplies and services 174,646 159,071 172,091 Grants and subsidies 27 173,952 149,190 126,567 Depreciation and amortisation Finance/borrowing costs 28 1,993,222 1,952,940 2,167,170 Other expenses 29 4,089,262 4,408,266 4,035,228 Losses on sale/revaluation assets Transfers of Administered Revenue to 33,605,036 33,600,121 37,6		24			
Grants and other contributions 26 14,407,304 14,483,202 17,745,680 Interest 30,835 25,840 25,969 Other revenue 489,812 462,878 485,026 Gains on sale/revaluation of assets Total income 33,605,036 33,600,121 37,644,752 Expenses 6,301 6,301 6,301 Supplies and services: - Outsourced service delivery Other supplies and services 174,646 159,071 172,091 Grants and subsidies 27 173,952 149,190 126,567 Depreciation and amortisation Finance/borrowing costs 28 1,993,222 1,952,940 2,167,170 Other expenses 29 4,089,262 4,408,266 4,035,228 Losses on sale/revaluation assets Transfers of Administered Revenue to 33,605,036 33,600,121 37,644,752			·	· ·	-
Interest 30,835 25,840 25,969 489,812 462,878 485,026	•	25			
Other revenue 489,812 462,878 485,026 Gains on sale/revaluation of assets Total income 33,605,036 33,600,121 37,644,752 Expenses 6,301 6,301 6,301 Employee expenses 6,301 6,301 6,301 Supplies and services: Outsourced service delivery Other supplies and services 174,646 159,071 172,091 172,091 172,091 172,091 126,567		26			
Gains on sale/revaluation of assets Total income 33,605,036 33,600,121 37,644,752 Expenses 6,301 6,301 6,301 6,301 Supplies and services: 0utsourced service delivery Other supplies and services 174,646 159,071 172,091 172,091 Grants and subsidies 27 173,952 149,190 126,567 Depreciation and amortisation Finance/borrowing costs 28 1,993,222 1,952,940 2,167,170 Other expenses 29 4,089,262 4,408,266 4,035,228 Losses on sale/revaluation assets Transfers of Administered Revenue to 30 27,167,653 26,924,353 31,137,395 Total expenses 33,605,036 33,600,121 37,644,752			-	•	•
Expenses 6,301 6,301 6,301 6,301 Supplies and services: Outsourced service delivery <			489,812	462,878	485,026
Expenses Employee expenses Supplies and services: - Outsourced service delivery - Other supplies and services Grants and subsidies Depreciation and amortisation Finance/borrowing costs Other expenses Losses on sale/revaluation assets Transfers of Administered Revenue to Government Total expenses Employee expenses 6,301 6,301 6,301 6,301 6,301 174,646 159,071 172,091 172,091 173,952 149,190 126,567					
Employee expenses 6,301 6,301 6,301 Supplies and services: Other supplies and services 174,646 159,071 172,091 Grants and subsidies 27 173,952 149,190 126,567 Depreciation and amortisation Finance/borrowing costs 28 1,993,222 1,952,940 2,167,170 Other expenses 29 4,089,262 4,408,266 4,035,228 Losses on sale/revaluation assets Transfers of Administered Revenue to 30 27,167,653 26,924,353 31,137,395 Total expenses 33,605,036 33,600,121 37,644,752	Total income		33,605,036	33,600,121	37,644,752
Employee expenses 6,301 6,301 6,301 Supplies and services: Other supplies and services 174,646 159,071 172,091 Grants and subsidies 27 173,952 149,190 126,567 Depreciation and amortisation Finance/borrowing costs 28 1,993,222 1,952,940 2,167,170 Other expenses 29 4,089,262 4,408,266 4,035,228 Losses on sale/revaluation assets Transfers of Administered Revenue to 30 27,167,653 26,924,353 31,137,395 Total expenses 33,605,036 33,600,121 37,644,752					
Supplies and services: .	Expenses				
- Outsourced service delivery - Other supplies and services Grants and subsidies Depreciation and amortisation Finance/borrowing costs Other expenses Losses on sale/revaluation assets Transfers of Administered Revenue to Government Total expenses - Other supplies and services 174,646 159,071 172,091 172,0	Employee expenses		6,301	6,301	6,301
- Other supplies and services Grants and subsidies Depreciation and amortisation Finance/borrowing costs Other expenses Losses on sale/revaluation assets Transfers of Administered Revenue to Government Total expenses Grants and services 174,646 159,071 172,091	Supplies and services:				
Grants and subsidies 27 173,952 149,190 126,567 Depreciation and amortisation Finance/borrowing costs 28 1,993,222 1,952,940 2,167,170 Other expenses 29 4,089,262 4,408,266 4,035,228 Losses on sale/revaluation assets Transfers of Administered Revenue to Government 30 27,167,653 26,924,353 31,137,395 Total expenses 33,605,036 33,600,121 37,644,752	- Outsourced service delivery				
Depreciation and amortisation	- Other supplies and services		174,646	159,071	172,091
Finance/borrowing costs 28 1,993,222 1,952,940 2,167,170 Other expenses 29 4,089,262 4,408,266 4,035,228 Losses on sale/revaluation assets Transfers of Administered Revenue to Government 30 27,167,653 26,924,353 31,137,395 Total expenses 33,605,036 33,600,121 37,644,752	Grants and subsidies	27	173,952	149,190	126,567
Other expenses 29 4,089,262 4,408,266 4,035,228 Losses on sale/revaluation assets Transfers of Administered Revenue to Government 30 27,167,653 26,924,353 31,137,395 Total expenses 33,605,036 33,600,121 37,644,752	Depreciation and amortisation				
Losses on sale/revaluation assets Transfers of Administered Revenue to Government Total expenses 27,167,653 26,924,353 31,137,395 33,605,036 33,600,121 37,644,752	Finance/borrowing costs	28	1,993,222	1,952,940	2,167,170
Transfers of Administered Revenue to Government 30 27,167,653 26,924,353 31,137,395 Total expenses 33,605,036 33,600,121 37,644,752	Other expenses	29	4,089,262	4,408,266	4,035,228
Government 30 27,167,653 26,924,353 31,137,395 Total expenses 33,605,036 33,600,121 37,644,752	Losses on sale/revaluation assets				
Total expenses 33,605,036 33,600,121 37,644,752	Transfers of Administered Revenue to				
Total expenses 33,605,036 33,600,121 37,644,752	Government	30	27,167,653	26,924,353	31,137,395
	Total expenses				
OPERATING SURPLUS/(DEFICIT)			, ,		
	OPERATING SURPLUS/(DEFICIT)				

ADMINISTERED BALANCE SHEET

Queensland Treasury and Trade	Notes	2013-14 Adjusted Budget \$'000	2013-14 Est. Act. \$'000	2014-15 Budget \$'000
CURRENT ASSETS				
Cash assets	31	23,682	110,521	127,714
Receivables	32	1,392,073	747,575	778,259
Other financial assets				
Inventories				
Other		10,318	10,606	10,606
Non-financial assets held for sale				
Total current assets		1,426,073	868,702	916,579
NON-CURRENT ASSETS				
Receivables	33	197,224	144,707	130,969
Other financial assets	34		24,383	24,383
Property, plant and equipment			·	·
Intangibles				
Other				
Total non-current assets		197,224	169,090	155,352
TOTAL ASSETS		1,623,297	1,037,792	1,071,931
CURRENT LIABILITIES				
Payables		27,702	27,858	27,858
Transfers to Government Payable	35	1,374,390	748,032	778,104
Accrued employee benefits			, , , , , , , , , , , , , , , , , , ,	, , , , , , , , , , , , , , , , , , ,
Interest-bearing liabilities and derivatives		8,759	9,512	9,409
Provisions			·	, , , , , , , , , , , , , , , , , , ,
Other		15,724	16,068	15,738
Total current liabilities		1,426,575	801,470	831,109
NON-CURRENT LIABILITIES				
Payables				
Accrued employee benefits		••		
Interest-bearing liabilities and derivatives	36	44,249,023	41,830,539	45,058,039
Provisions	30	44,243,023	41,030,333	45,050,055
Other		••		
Total non-current liabilities		44,249,023	41,830,539	45,058,039
TOTAL LIABILITIES		45,675,598	42,632,009	45,889,148
. O . / LE EN LOIEI I I E		5,075,556	12,002,000	13,003,170
NET ASSETS/(LIABILITIES)		(44,052,301)	(41,594,217)	(44,817,217)
EQUITY				
Capital/contributed equity	37	(44,058,761)	(41,600,014)	(44,823,014)
Accumulated surplus/(accumulated deficit)		6,460	5,797	5,797
Reserves:				
- Asset revaluation surplus				
- Other (specify)				
TOTAL EQUITY		(44,052,301)	(41,594,217)	(44,817,217)

ADMINISTERED CASH FLOW STATEMENT

	2012 14						
		2013-14	2012 14 2014 15				
Queensland Treasury and Trade	Notes	Adjusted	2013-14	2014-15			
,		Budget	Est. Act.	Budget			
		\$'000	\$'000	\$'000			
CASH FLOWS FROM OPERATING ACTIVITIES							
Inflows							
Appropriation receipts	38	6,395,348	6,835,585	6,507,357			
User charges and fees		45,119	45,119	46,004			
Royalties and land rent receipts	39	2,567,530	2,241,480	2,634,080			
Grants and other contributions	40	14,407,304	14,483,202	17,745,680			
Interest received		30,835	25,840	25,969			
Taxes	41	9,621,365	9,470,111	10,156,830			
Other		428,863	401,055	418,298			
Outflows							
Employee costs		(6,301)	(6,301)	(6,301)			
Supplies and services		(174,646)	(101,571)	(172,091)			
Grants and subsidies	42	(173,952)	(149,190)	(126,567)			
Borrowing costs	43	(1,993,222)	(1,935,934)	(2,167,170)			
Other	44	(4,015,248)	(4,437,070)	(3,961,214)			
Transfers to Government	45	(27,148,664)	(27,665,615)	(31,107,323)			
Net cash provided by/(used in) operating							
activities		(15,669)	(793,289)	(6,448)			
CASH FLOWS FROM INVESTING ACTIVITIES							
Inflows							
Sales of non-financial assets							
Investments redeemed							
Loans and advances redeemed	46	15,153	14,993	28,244			
Outflows		,	,	,			
Payments for non-financial assets							
Payments for investments							
Loans and advances made	47	(36,420)	(33,288)	(6,000)			
Net cash provided by/(used in) investing							
activities		(21,267)	(18,295)	22,244			
CASH FLOWS FROM FINANCING ACTIVITIES							
Inflows							
Borrowings	48	8,072,315	6,830,966	3,227,500			
Equity injections	49		11,795	-, -, , , , ,			
Outflows			,				
Borrowing redemptions	50	(8,762)	(20,557)	(3,103)			
Finance lease payments		(-//		(-,)			
Equity withdrawals	51	(8,045,767)	(6,817,860)	(3,223,000)			
Net cash provided by/(used in) financing		, , , ,					
activities		17,786	4,344	1,397			
Net increase/(decrease) in cash held		(19,150)	(807,240)	17,193			
, , , , , , , , , , , , , , , , , , , ,		, , 1		,			
Cash at the beginning of financial year		42,832	917,761	110,521			
Cash transfers from restructure		,					
Cash at the end of financial year		23,682	110,521	127,714			
January and the one of infantistal year		23,002	110,321				

EXPLANATION OF VARIANCES IN THE FINANCIAL STATEMENTS

From 1 July 2014, departments will no longer be liable for payroll tax. To provide comparable cost forecasts across all periods, the 2013-14 Adjusted budget and the 2013-14 Estimated actual have been recast to reflect the removal of payroll tax from Employee expenses and an associated reduction has been made to Appropriation revenue. The 2013-14 Adjusted budget Appropriation revenue and Employee expenses have been reduced by \$4.287 million. The 2013-14 Estimated actual Appropriation revenue and Employee expenses have been reduced by \$4.308 million.

Income statement

- 1. The decrease in the 2013-14 Estimated actual is primarily due to funding carried over to futures years for departmental projects, partially offset by funding for the Strong Choices campaign to engage the community on the choices available to reduce the State's debt and restore Queensland's financial strength. The decrease in the 2014-15 Budget is primarily due to the full year effect of the Machinery of Government (MoG) transfer of Trade and Investment Queensland (TIQ) to a Statutory Body. Also contributing is one off funding in 2013-14 for the Great Start Grants promotional costs and the Best Place to do Business campaign. These are partially offset by funding carried over from 2013-14, funding for the State Penalties Enforcement Registry (SPER) Reform Program to transition SPER to a new service delivery model, and the impact of the Enterprise Bargaining Agreement (EBA).
- 2. The increase in the 2013-14 Estimated actual is primarily due to the volume of reimbursable projects managed by Projects Queensland (PQ) being unknown when the 2013-14 Budget was developed. The decrease in the 2014-15 Budget is mainly due to the 2014-15 Budget only reflecting approved reimbursable projects managed by PQ and known projects and survey revenue within the Queensland Government Statistician's Office. Also contributing is the full year effects of the MoG transfer of TIQ.
- 3. The decrease in the 2013-14 Estimated actual is due to a reclassification of revenue received from the Department of Education, Training and Employment for the International Education and Training Unit within TIQ to user charges. The further decrease in the 2014-15 Budget reflects the full year impact of the MoG transfer of TIQ.
- 4. The decrease in the 2013-14 Estimated actual is primarily due to active management of filling vacancies across the department and delays in the recruitment of additional compliance officers with positions being filled by temporary agency staff in the interim. The decrease in the 2014-15 Budget is primarily due to the full year effects of the MoG transfer of TIQ. This is partially offset by the impact of the EBA, resources required by PQ to manage Government projects, and costs associated with additional compliance officers.
- 5. The decrease in the 2013-14 Estimated actual is primarily due to delays in projects, including the SPER Reform Program and the trial of using mercantile agents to act on behalf of the State to collect unpaid fines. These are partially offset by costs associated with the Strong Choices campaign. The increase in the 2014-15 Budget is due to costs associated with the SPER Reform Program, partially offset by the full year effects of the MoG transfer of TIQ.
- 6. The increase in the 2013-14 Estimated actual is due to costs associated with the Strong Choices campaign, the Government Wireless Network project and the Best Place to do Business campaign. The decrease in the 2014-15 Budget is due to one off promotional costs for the Great Start Grants in 2013-14 and the full year effect of the MoG transfer of TIQ. Also contributing is the one off costs associated with the Best Place to do Business campaign in 2013-14.

Statement of changes in equity

- 7. The increase in the 2014-15 Budget reflects an equity injection for the development and implementation of new system capability to support improved fine collection and debt recovery by SPER.
- 8. Equity adjustments (including MoG transfers) in 2013-14 represent the transfer of TIQ from Queensland Treasury and Trade and establishment as a statutory body.

Balance sheet

9. The increase in the 2013-14 Estimated actual is primarily due to a higher audited opening balance as a result of unbudgeted 2012-13 operating surplus and lower than expected capital expenditure in 2012-13. The increase in the 2014-15 Budget is mainly due to a delay in equity withdrawal of amortisation funding to future years.

- 10. The decreased in the 2013-14 Estimated actual reflect a lower audited opening balance as a result of lower than expected capital expenditure during 2012-13. The increase in the 2014-15 Budget reflects the development and implementation of new system capability to support improved fine collection and debt recovery by SPER, partially offset by the expected depreciation on assets during 2014-15.
- 11. The decrease in the 2014-15 Budget reflects amortisation on system assets, mainly the Revenue Management System (RMS).
- 12. The increase in the 2014-15 Budget is mainly due to equity injection for the development and implementation of new system capability to support improved fine collection and debt recovery by SPER, partially offset by equity withdrawal of amortisation funding for RMS.

Cash flow statement

- 13. The decrease in the 2013-14 Estimated actual is primarily due to funding carried over to future years for departmental projects, partially offset by funding for the Strong Choices campaign to engage the community on the choices available to reduce the State's debt and restore Queensland's financial strength. The decrease in the 2014-15 Budget is primarily due to the full year effect of the MoG transfer of TIQ to a Statutory Body. Also contributing is one off funding in 2013-14 for the Great Start Grants promotional costs and the Best Place to do Business campaign. These are partially offset by funding carried over from 2013-14, funding for the SPER Reform Program to transition SPER to a new service delivery model, and the impact of the EBA.
- 14. The increase in the 2013-14 Estimated actual is primarily due to the volume of reimbursable projects managed by PQ being unknown when the 2013-14 Budget was developed. The decrease in the 2014-15 Budget is mainly due to the 2014-15 Budget only reflecting approved reimbursable projects managed by PQ and known projects and survey revenue within the Queensland Government Statistician's Office. Also contributing is the full year effects of the MoG transfer of TIQ.
- 15. The decrease in the 2013-14 Estimated actual is due to a reclassification of revenue received from the Department of Education, Training and Employment for the International Education and Training Unit within TIQ to user charges. The further decrease in the 2014-15 Budget reflects the full year impact of the MoG transfer of TIQ.
- 16. The decrease in the 2013-14 Estimated actual is primarily due to active management of filling vacancies across the department and delays in the recruitment of additional compliance officers with positions being filled by temporary agency staff in the interim. The decrease in the 2014-15 Budget is primarily due to the full year effects of the MoG transfer of TIQ. This is partially offset by the impact of EBA, resources required by PQ to manage Government projects, and costs associated with additional compliance officers.
- 17. The increase in the 2013-14 Estimated actual is primarily due to costs associated with the Strong Choices campaign and cash payments for 2012-13 payables primarily relating to TIQ and costs of projects managed by PQ. These are partially offset by delays in projects, including the SPER Reform Program and the trial of using mercantile agents to act on behalf of the State to collect unpaid fines. The decrease in the 2014-15 Budget is due to the full year effects of the MoG transfer of TIQ and the fact that 2013-14 Estimated actual includes cash payments for 2012-13 payables. These are partially offset by costs associated with the SPER Reform Program.
- 18. The increase in the 2013-14 Estimated actual is due to costs associated with the Strong Choices campaign, the Government Wireless Network project and the Best Place to do Business campaign. The decrease in the 2014-15 Budget is due to one off promotional costs for the Great Start Grants in 2013-14 and the full year effect of the MoG transfer of TIQ. Also contributing is the one off costs associated with the Best Place to do Business campaign in 2013-14.
- 19. The decrease in the 2013-14 Estimated actual reflects the replacement of the electronic Documents and Records Management system being delayed to 2014-15 and reclassified to operating expenditure and a reduced requirements for leasehold improvement work as a result of the expected relocation to 1 William Street. These are partially offset by the acquisition of the Assurance and Compliance software. The increase in the 2014-15 Budget reflect the development and implementation of new system capability to support improved fine collection and debt recovery by SPER.
- 20. The Equity injection in 2013-14 relates to capital funding on a program of urban mitigation works across the Airportlink project corridor. The Equity injection in 2014-15 relates to capital funding for the development and implementation of new system capability to support improved fine collection and debt recovery by SPER.

- 21. The Equity withdrawal in 2013-14 primarily reflects anticipated equity withdrawal relating to passing on of capital funding to the Brisbane City Council for a program of urban mitigation works across the Airportlink project corridor. Also contributing is equity withdrawal of amortisation funding for RMS. The Equity withdrawal in 2014-15 mainly relates to equity withdrawal of amortisation funding for RMS.
- 22. Cash transfers from restructure in 2013-14 represents cash transferred over to the TIQ statutory body as part of the MoG transfer of TIQ, effective 1 February 2014.

Administered income statement

- 23. Administered appropriation is received from the Consolidated Fund to fund administered expenses. Material changes in administered expenses are outlined in Notes 27 to 29.
- 24. The decrease in the 2013-14 Estimated actual relates to lower than expected duty on insurance policies following increased competition in the insurance market and lower than anticipated payroll tax as a result of slower wage growth. These are partially offset by growth in transfer duty reflecting an improvement in property market activity. The increase in the 2014-15 Budget is reflective of the continued growth in the property market. From 1 July 2014 departments will no longer be liable for payroll tax. To provide comparable revenue forecasts across all periods, the 2013-14 Adjusted budget and the 2013-14 Estimated actual have been recast to reflect the removal of payroll tax from Taxes revenue and an associated reduction has been made to Transfer of Administered Revenue to Government.
- 25. The decrease in the 2013-14 Estimated actual and subsequent increase in the 2014-15 Budget reflects lower coal prices which were expected to improve in 2013-14 but are now expected in 2014-15. Also contributing to the increase in royalties in 2014-15 is the first exports of liquefied natural gas expected in late 2014.
- 26. The increase in the 2013-14 Estimated actual reflects an increase in the Australian Government's estimate of the 2013-14 GST pool. The further increase in the 2014-15 Budget is due to growth in GST payments to Queensland relative to 2013-14. Also contributing is the Natural Disaster Relief and Recovery Arrangements (NDRRA) funding from the Australian Government.
- 27. The decrease in the 2013-14 Estimated actual is due to a cessation of grant to SEQWater as a result of SEQWater no longer paying competitive neutrality fees from 1 July 2013 following a revision to Government policy. The decrease in the 2014-15 Budget reflects a reduction in capital grants to Queensland Reconstruction Authority (QRA) relating to NDRRA events.
- 28. The decrease in the 2013-14 Estimated actual reflects lower than anticipated borrowings requirements during 2013-14 as a result of the State's improved fiscal balance. The increase in the 2014-15 Budget reflects higher interest expenses resulting from the expected increase in borrowings.
- 29. The increase in the 2013-14 Estimated actual reflects higher than anticipated State's share of superannuation beneficiary payments. The decrease in the 2014-15 Budget reflects a return to average levels of superannuation beneficiary payments.
- 30. This represents revenues collected on behalf of Queensland Government which are transferred to the Consolidated Fund. Material changes in administered revenue are outlined in Notes 24 to 26.

Administered balance sheet

- 31. The increase in the 2013-14 Estimated actual is primarily due to a higher audited opening balance.
- 32. The decrease in the 2013-14 Estimated actual is due to a change in accounting treatment of taxes and royalties during 2013-14 to recognise revenue when an assessment is lodged, resulting in accrued taxes and royalties based on estimates no longer being recognised at year end.
- 33. The decrease in the 2013-14 Estimated actual reflects a lower audited opening balance mainly due to decreased volume of NDRRA loans made to Queensland Rural Adjustment Authority (QRAA). The further decrease in the 2014-15 Budget is due to the expected receipts of repayment relating to NDRRA loans.
- 34. The increase in the 2013-14 Estimated actual represents derivatives relating to the Queensland Health forward starting swap contract to hedge the economic risk that may arise from a floating rate borrowing.
- 35. This reflects the administered revenue yet to be transferred to the Consolidated Fund at year end. The decrease in the 2013-14 Estimated actual is a result of a decrease in accrued taxes and royalties recognised at year end due to a change in accounting treatment.
- 36. The decrease in the 2013-14 Estimated actual is primarily due to lower than anticipated borrowings required as a result of the State's improved fiscal balance. The increase in the 2014-15 Budget reflects anticipated borrowings during 2014-15 to meet Whole of Government funding requirements.

37. The decrease in the 2013-14 Estimated actual is due to less than expected transfer of proceeds of borrowings to the Consolidated Fund. The increase in the 2014-15 Budget reflects the transfer to the Consolidated Fund of proceeds of borrowings during 2014-15.

Administered cash flow statement

- 38. Administered appropriation is received from the Consolidated Fund to fund administered expenses. Material changes in administered expenses are outlined in Notes 42 to 44.
- 39. The decrease in the 2013-14 Estimated actual and subsequent increase in the 2014-15 Budget reflects lower coal prices which were expected to improve in 2013-14 but are now expected in 2014-15. Also contributing to the increase in royalties in 2014-15 is the first exports of liquefied natural gas expected in late 2014.
- 40. The increase in the 2013-14 Estimated actual reflects an increase in the Australian Government's estimate of the 2013-14 GST pool. The further increase in the 2014-15 Budget is due to growth in GST payments to Queensland relative to 2013-14. Also contributing is the NDRRA funding from the Australian Government.
- 41. The decrease in the 2013-14 Estimated actual relates to lower than expected duty on insurance policies following increased competition in the insurance market and lower than anticipated payroll tax as a result of slower wage growth. These are partially offset by growth in transfer duty reflecting an improvement in property market activity. The increase in the 2014-15 Budget is reflective of the continued growth in the property market.
- 42. The decrease in the 2013-14 Estimated actual is due to a cessation of grant to SEQWater as a result of SEQWater no longer paying competitive neutrality fees from 1 July 2013 following a revision to Government policy. The decrease in the 2014-15 Budget reflects a reduction in capital grants to QRA relating to NDRRA events.
- 43. The decrease in the 2013-14 Estimated actual reflects lower than anticipated borrowing requirements during 2013-14 as a result of the State's improved fiscal balance. The increase in the 2014-15 Budget reflects higher interest expenses resulting from the expected increase in borrowings.
- 44. The increase in the 2013-14 Estimated actual reflects higher than anticipated State's share of superannuation beneficiary payments. The decrease in the 2014-15 Budget reflects a return to average levels of superannuation beneficiary payments.
- 45. This represents revenues collected on behalf of the Queensland Government which are transferred to the Consolidated Fund. Material changes in administered receipts are outlined in Notes 39 to 41.
- 46. The increase in the 2014-15 Budget reflects the anticipated redemptions of NDRRA loans by QRAA.
- 47. The decrease in the 2014-15 Budget reflects the volume of anticipated NDRRA loans made to QRAA.
- 48. In its capacity as manager of the State's finance, Queensland Treasury and Trade expects to undertake lower borrowings in 2013-14 as a result of the State's improved fiscal balance. The 2014-15 Budget reflects anticipated borrowings during 2014-15 to meet Whole of Government funding requirements.
- 49. The 2013-14 Estimated actual relates to an equity injection associated with the repayments of standalone Stadium loans before these loans were consolidated with the whole-of-Government borrowings.
- 50. The increase in the 2013-14 Estimated actual and subsequent decrease in the 2014-15 Budget reflects the repayments of Stadium loans before these loans were consolidated with the whole-of-Government borrowings in 2013-14.
- 51. The decrease in the 2013-14 Estimated actual reflects less than anticipated proceeds of borrowings being transferred to the Consolidated Fund. The 2014-15 Budget reflect the transfer of proceeds of borrowings to the Consolidated Fund during 2014-15.

STATUTORY BODIES

MOTOR ACCIDENT INSURANCE COMMISSION/NOMINAL DEFENDANT

AGENCY OVERVIEW

Strategic direction

The Motor Accident Insurance Commission (MAIC) and the Nominal Defendant statutory bodies are focused on ensuring financial protection that makes Queensland stronger, fairer and safer. To deliver this protection:

- MAIC's role is to regulate and improve Queensland's compulsory third party (CTP) insurance scheme and manage the Motor Accident Insurance and Nominal Defendant funds
- The Nominal Defendant's role is to compensate people who are injured as a result of negligent driving of unidentified and/or motor vehicles with no CTP insurance, and act as the insurer of last resort by meeting the claim costs of any licensed insurer who may become insolvent.

In 2014-15, MAIC and the Nominal Defendant's strategic objectives are to:

- provide a viable and equitable personal injury motor accident insurance scheme
- continually improve the operational performance of the Nominal Defendant
- provide a corporate governance model that facilitates MAIC's vision and meets the State's financial and performance requirements.

In 2014-15, MAIC and the Nominal Defendant will contribute towards the Queensland Government's objectives for the community by:

- lowering the cost of living by monitoring and reporting on CTP scheme affordability
- revitalising front line services by investing in targeted research and service delivery initiatives which benefit motorists and improve health outcomes for people injured in motor vehicle accidents.

The major factors that may impact on MAIC and the Nominal Defendant's objectives include claims trends, delivery costs, broader economic volatility, potential legislative reforms, the risk of insurer insolvency and the challenge of keeping CTP premiums affordable while managing a competitive insurer premium filing model.

RESOURCES AND PERFORMANCE

MAIC and the Nominal Defendant's key achievements for 2013-14 were:

- 2014-15 Nominal Defendant Levy held at the same level as 2013-14
- implementing a new Nominal Defendant claims management system
- smooth transition of Suncorp one license changes
- approving and executing NRMA license withdrawal
- amending the Motor Accident Insurance Act 1994 to facilitate enhanced stakeholder consultation
- implementing enhanced scheme performance monitoring and reporting capability.

Looking forward, MAIC and the Nominal Defendant's primary focus for 2014-15 includes:

- assisting Queensland Treasury and Trade in reviewing aspects of the CTP scheme
- implementing renewal recommendations in line with the Queensland Treasury and Trade Renewal Program
- realising the benefits of the Nominal Defendant claims management system
- delivering cost reductions through process improvements
- implementing a new MAIC research governance model
- realising cost savings through the Nominal Defendant legal panel review.

STATEMENTS

Staffing¹

Motor Accident Insurance Commission/Nominal Defendant	Notes	2013-14 Budget	2013-14 Est. Actual	2014-15 Budget
	2	40	42	42

Notes:

- 1. Full-time equivalents (FTEs) as at 30 June.
- 2. The increase in the 2013-14 Estimated actual is for positions transferring from Queensland Treasury and Trade to continue current technical support and maintenance of the Queensland Compulsory Third Party insurance scheme claims register.

Performance Statement

Motor Accident Insurance	Notes	2013-14	2013-14	2014-15
Commission/Nominal Defendant	Notes	Target/est.	Est. Actual	Target/est.
Service standards				
Highest filed CTP premium for Class 1				
vehicles (sedans and wagons) as a				
percentage of average weekly earnings		<45%	<45%	<45%
Percentage of the Nominal Defendant				
claims finalised compared to the				
number outstanding at the start of the				
financial year		50%	50%	50%
Percentage of Nominal Defendant				
claims settled within two years of				
compliance		50%	50%	50%
Percentage of Nominal Defendant				
claims with General Damages paid				
within 60 days of the settlement date		95%	95%	95%

INCOME STATEMENT

Motor Accident Insurance Commission	Notes	2013-14 Budget \$'000	2013-14 Est. Act. \$'000	2014-15 Budget \$'000
Income User charges and fees Grants and other contributions Interest Other revenue	1	50 9,681 11,805	50 17,415 11,805	40 10,652 12,167
Gains on sale/revaluation of assets Total income		21,536	29,270	22,859
Expenses Employee expenses Supplies and services: - Outsourced service delivery	2	3,533	3,050	3,265
- Other supplies and services Grants and subsidies Depreciation and amortisation	3	2,068 6,000 5	2,593 6,000 5	2,378 6,000 3
Finance/borrowing costs Other expenses Losses on sale/revaluation assets Total expenses		 333 11,939	385 12,033	 181 11,827
OPERATING SURPLUS/(DEFICIT)	4	9,597	17,237	11,032

STATEMENT OF CHANGES IN EQUITY

Motor Accident Insurance Commission	Notes	2013-14 Budget \$'000	2013-14 Est. Act. \$'000	2014-15 Budget \$'000
Net effect of the changes in accounting policies				
and prior year adjustments				
Increase/(decrease) in asset revaluation reserve				
Net amount of all revenue and expense				
adjustments direct to equity not disclosed above				
Net income recognised directly in equity			••	
Surplus/(deficit) for the period		9,597	17,237	11,032
Total recognised income and expense for the		,	,	,
period		9,597	17,237	11,032
Equity injection/(withdrawal)				
Equity adjustments (inc. MoG transfers)				
Total movement in equity for period		9,597	17,237	11,032

BALANCE SHEET

Motor Accident Insurance Commission	Notes	2013-14 Budget \$'000	2013-14 Est. Act. \$'000	2014-15 Budget \$'000
CURRENT ASSETS		-	-	
Cash assets		2,000	2,000	2,000
Receivables		66	57	55
Other financial assets		12,124	11,790	11,827
Inventories				••
Other		383	360	360
Non-financial assets held for sale Total current assets		 14,573	 14,207	 14,242
Total current assets		14,373	14,207	14,242
NON-CURRENT ASSETS				
Receivables				
Other financial assets	5	132,633	139,587	150,620
Property, plant and equipment		20	20	17
Intangibles				
Other				
Total non-current assets		132,653	139,607	150,637
TOTAL ASSETS		147 226	152 014	164 970
		147,226	153,814	164,879
CURRENT LIABILITIES		220	222	227
Payables		229	333	337
Accrued employee benefits		284	258	287
Interest-bearing liabilities and derivatives Provisions				
Other				
Total current liabilities		513	591	624
NON-CURRENT LIABILITIES				
Payables				
Accrued employee benefits				
Interest-bearing liabilities and derivatives				
Provisions				
Other				
Total non-current liabilities		••	••	••
TOTAL LIABILITIES		513	591	624
NET ASSETS/(LIABILITIES)		146,713	153,223	164,255
EQUITY		1-10,713	100,220	10-1,233
Capital/contributed equity		57,818	57,818	57,818
Accumulated surplus/(accumulated deficit)		88,895	95,405	106,437
Reserves:	6	00,033	JJ,4UJ	100,437
- Asset revaluation surplus				
- Asset revaluation surplus - Other (specify)				••
Other (Specify)				
TOTAL EQUITY		146,713	153,223	164,255

CASH FLOW STATEMENT

2013-14 2013-14				
Motor Accident Insurance Commission	Notes	Budget	Est. Act.	2014-15 Budget
The second secon	110103	\$'000	\$'000	\$'000
CASH FLOWS FROM OPERATING ACTIVITIES		•		
Inflows				
User charges and fees		52	52	42
Grants and other contributions				
Interest received	7	9,681	17,415	10,652
Taxes				
Other		11,805	11,805	12,167
Outflows				
Employee costs	8	(3,505)	(3,022)	(3,236)
Supplies and services	9	(2,069)	(2,594)	(2,374)
Grants and subsidies		(6,000)	(6,000)	(6,000)
Borrowing costs				
Other		(333)	(385)	(181)
Net cash provided by/(used in) operating				
activities		9,631	17,271	11,070
CASH FLOWS FROM INVESTING ACTIVITIES				
Inflows				
Sales of non-financial assets				
Investments redeemed				
Loans and advances redeemed				
Outflows				
Payments for non-financial assets	10	(9,631)	(18,278)	(11,070)
Payments for investments				
Loans and advances made				
Net cash provided by/(used in) investing				
activities		(9,631)	(18,278)	(11,070)
CASH FLOWS FROM FINANCING ACTIVITIES				
Inflows				
Borrowings				
Equity injections				
Outflows				
Borrowing redemptions				
Finance lease payments				
Equity withdrawals				
Net cash provided by/(used in) financing				
activities		••	••	••
Net increase/(decrease) in cash held		••	(1,007)	
Cash at the beginning of financial year		2,000	3,007	2,000
Cash transfers from restructure				
Cash at the end of financial year		2,000	2,000	2,000

EXPLANATION OF VARIANCES IN THE FINANCIAL STATEMENTS

Income statement

- 1. The increase in the 2013-14 Estimated actual is due to a higher than expected rate of return on Queensland Investment Corporation (QIC) investments. The 2014-15 Budget is based on QIC's estimate of long term average annual rates of return for the portfolio.
- 2. The decrease in the 2013-14 Estimated actual is due to vacancies during 2013-14. The subsequent increase in the 2014-15 Budget is primarily due to positions transferring from Queensland Treasury and Trade in late 2013-14 to continue current technical support and maintenance of the Queensland Compulsory Third Party insurance scheme claims register. This is partially offset by the cessation of payroll tax for Government departments from 1 July 2014.
- 3. The increase in the 2013-14 Estimated actual reflects an increase in contractor and consultancy engagements primarily due to a greater focus on renewal and contestability. The subsequent decrease in 2014-15 Budget is primarily due to an expected reduction in consultancy costs.
- 4. The increase in the 2013-14 Estimated actual is primarily due to a higher than expected rate of return on QIC investments. The decrease in the 2014-15 Budget is primarily due to a return to QIC's estimate of long term average rates of return for the portfolio.

Balance sheet

- 5. The increase in the 2013-14 Estimated actual reflects increased investment of surplus funding mainly resulting from higher than expected return on QIC investments. The increase in the 2014-15 Budget reflects the investment of surplus funds during 2014-15.
- 6. The increase in the 2013-14 Estimated actual and further increase in the 2014-15 Budget reflects the projected operating surpluses.

Cash flow statement

- 7. The increase in the 2013-14 Estimated actual is due to a higher than expected rate of return on QIC investments. The 2014-15 Budget is based on QIC's estimate of long term average annual rates of return for the portfolio.
- 8. The decrease in the 2013-14 Estimated actual is due to vacancies during 2013-14. The subsequent increase in the 2014-15 Budget is primarily due to positions transferring from Queensland Trade in late 2013-14 to continue current technical support and maintenance of the Queensland Compulsory Third Party insurance scheme claims register. This is partially offset by the cessation of payroll tax for Government departments from 1 July 2014.
- 9. The increase in the 2013-14 Estimated actual reflects an increase in contractor and consultancy engagements primarily due to a greater focus on renewal and contestability. The subsequent decrease in 2014-15 Budget is primarily due to an expected reduction in consultancy costs.
- 10. The increase in the 2013-14 Estimated actual reflects a projected increase in operating surplus, resulting in more funding available for investment. The 2014-15 Budget reflects the investment of the projected operating surplus in 2014-15.

INCOME STATEMENT

Nominal Defendant	Notes	2013-14 Budget \$'000	2013-14 Est. Act. \$'000	2014-15 Budget \$'000
Income User charges and fees Grants and other contributions Interest Other revenue Gains on sale/revaluation of assets Total income	1	 48,698 44,650 93,348	 88,962 44,650 133,612	 54,037 45,837 99,874
Expenses Employee expenses Supplies and services: - Outsourced service delivery	2	1,642	1,866	1,732
- Other supplies and services Grants and subsidies	3	63,772 	55,300 	58,303
Depreciation and amortisation Finance/borrowing costs	4	86	87	517
Other expenses Losses on sale/revaluation assets Total expenses	5	108 65,608	(50,742) 6,511	55 60,607
OPERATING SURPLUS/(DEFICIT)	6	27,740	127,101	39,267

STATEMENT OF CHANGES IN EQUITY

Nominal Defendant	Notes	2013-14 Budget	2013-14 Est. Act.	2014-15 Budget
		\$'000	\$'000	\$'000
Net effect of the changes in accounting policies				
and prior year adjustments				
Increase/(decrease) in asset revaluation reserve				
Net amount of all revenue and expense				
adjustments direct to equity not disclosed above				
Net income recognised directly in equity				
Surplus/(deficit) for the period		27,740	127,101	39,267
Total recognised income and expense for the				
period		27,740	127,101	39,267
Equity injection/(withdrawal)				
Equity adjustments (inc. MoG transfers)				
Total movement in equity for period		27,740	127,101	39,267

BALANCE SHEET

Nominal Defendant	Notes	2013-14 Budget \$'000	2013-14 Est. Act. \$'000	2014-15 Budget \$'000
CURRENT ASSETS				
Cash assets		3,000	3,000	3,000
Receivables	7	2,852	3,288	3,581
Other financial assets	8	148,696	180,364	190,482
Inventories				
Other				
Non-financial assets held for sale				
Total current assets		154,548	186,652	197,063
NON-CURRENT ASSETS				
Receivables	7	5,676	4,821	5,260
Other financial assets	8	595,410	642,232	691,554
Property, plant and equipment		7	8	6
Intangibles		3,217	3,516	3,001
Other				
Total non-current assets		604,310	650,577	699,821
TOTAL ASSETS		758,858	837,229	896,884
CURRENT LIABILITIES		-		
Payables		484	561	611
Accrued employee benefits		135	211	214
Interest-bearing liabilities and derivatives				
Provisions	9	49,333	46,299	51,258
Other		21,792	21,413	21,913
Total current liabilities		71,744	68,484	73,996
NON-CURRENT LIABILITIES				
Payables				
Accrued employee benefits				
Interest-bearing liabilities and derivatives				
Provisions	9	185,589	138,897	153,773
Other				
Total non-current liabilities		185,589	138,897	153,773
TOTAL LIABILITIES		257,333	207,381	227,769
NET ASSETS/(LIABILITIES)		501,525	629,848	669,115
EQUITY		,	,	
Capital/contributed equity		121	121	121
Accumulated surplus/(accumulated deficit)	10	501,404	629,727	668,994
Reserves:		,,	,	,
- Asset revaluation surplus				
- Other (specify)				
TOTAL EQUITY		501,525	629,848	669,115

CASH FLOW STATEMENT

Nominal Defendant	Netos	2013-14	2013-14 Est. Act.	2014-15
Nominal Defendant	Notes	Budget \$'000	\$'000	Budget \$'000
CASH FLOWS FROM OPERATING ACTIVITIES		,		
Inflows				
User charges and fees				**
Grants and other contributions				
Interest received	11	48,698	88,962	54,037
Taxes				
Other		42,512	42,564	45,605
Outflows				
Employee costs	12	(1,639)	(1,863)	(1,729)
Supplies and services	13	(41,430)	(41,606)	(38,418)
Grants and subsidies				
Borrowing costs				
Other	14	(108)	50,742	(55)
Net cash provided by/(used in) operating				
activities		48,033	138,799	59,440
CASH FLOWS FROM INVESTING ACTIVITIES				
Inflows				
Sales of non-financial assets				
Investments redeemed				
Loans and advances redeemed				
Outflows				
Payments for non-financial assets	15	(1,550)	(1,776)	
Payments for investments	16	(46,483)	(137,037)	(59,440)
Loans and advances made				
Net cash provided by/(used in) investing				
activities		(48,033)	(138,813)	(59,440)
CASH FLOWS FROM FINANCING ACTIVITIES				
Inflows				
Borrowings				
Equity injections				
Outflows				
Borrowing redemptions				
Finance lease payments				
Equity withdrawals				
Net cash provided by/(used in) financing				
activities				
Net increase/(decrease) in cash held			(14)	••
Cash at the beginning of financial year		3,000	3,014	3,000
Cash transfers from restructure				

EXPLANATION OF VARIANCES IN THE FINANCIAL STATEMENTS

Income statement

- 1. The increase in the 2013-14 Estimated actual is due to a higher than expected rate of return on Queensland Investment Corporation (QIC) investments. The 2014-15 Budget is based on QIC's estimate of long term average annual rates of return for the portfolio.
- 2. The increase in the 2013-14 Estimated actual and the subsequent decrease in the 2014-15 Budget reflect additional one-off costs in 2013-14 associated with the Connect system which replaces the legacy claims management system, together with the cessation of payroll tax for Government departments from 1 July 2014.
- 3. The decrease in the 2013-14 Estimated actual is primarily due to lower than anticipated Nominal Defendant claims costs and movement in outstanding claims liability. The increase in the 2014-15 Budget is a result of projected movement in outstanding claims liability partially offset by a decrease in Nominal Defendant claims costs.
- 4. The increase in the 2014-15 Budget reflects amortisation costs associated with the Connect system which is expected to be commissioned in 2013-14. The Connect system replaces the legacy claims management system.
- 5. The decrease in the 2013-14 Estimated actual is a result of unanticipated FAI-Tail dividends received.

 The subsequent increase in the 2014-15 Budget is due to no FAI-Tail dividends forecast to be received.
- 6. The increase in the 2013-14 Estimated actual is primarily due to a higher than expected rate of return on investments and receipt of unanticipated FAI-Tail dividends. The decrease in the 2014-15 Budget is primarily due to a return to QIC's estimate of long term average rates of return for the portfolio, together with no FAI-Tail dividends forecast to be received in 2014-15.

Balance sheet

- 7. The movement in the 2013-14 Estimated actual reflects audited opening balances and projected movements in Nominal Defendant claim recoveries.
- 8. The increase in the 2013-14 Estimated actual and the further increase in the 2014-15 Budget reflect the investment of projected surplus funding.
- 9. The decrease in the 2013-14 Estimated actual and subsequent increase in the 2014-15 Budget relate to movements in outstanding claims liability. The 2013-14 Estimated actual and 2014-15 Budget of outstanding claims liability are based on actuarial assessment.
- 10. The increase in the 2013-14 Estimated actual is due to an increase in the projected operating surplus for 2013-14. The further increase in the 2014-15 Budget reflects a projected operating surplus for 2014-15.

Cash flow statement

- 11. The increase in the 2013-14 Estimated actual is due to a higher than expected rate of return on QIC investments. The 2014-15 Budget is based on QIC's estimate of long term average annual rates of return for the portfolio.
- 12. The increase in the 2013-14 Estimated actual and the subsequent decrease in the 2014-15 Budget reflect additional one-off costs in 2013-14 associated with the Connect system which replaces the legacy claims management system, together with the cessation of payroll tax for Government departments from 1 July 2014.
- 13. The decrease in 2014-15 Budget is a result of projected decreases in Nominal Defendant claims costs.
- 14. The decrease in the 2013-14 Estimated actual is a result of unanticipated FAI-Tail dividends received.

 The subsequent increase in the 2014-15 Budget is due to no FAI-Tail dividends forecast to be received.
- 15. This reflects capital expenditure associated with the Connect system which replaces the legacy claims management system.
- 16. The increase in the 2013-14 Estimated actual reflects the investment of higher than expected surplus funding provided by operating activities. The 2014-15 Budget reflects the investment of the expected surplus funding provided by operating activities during 2014-15.

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Trade and Investment Queensland

AGENCY OVERVIEW

Strategic direction

Trade and Investment Queensland (TIQ) was established 1 February 2014 as a statutory body by the Queensland Government as the principal export promotion and investment attraction agency. TIQ delivers a range of services to Queensland businesses across metropolitan and regional Queensland to develop sustainable export markets, improve export capabilities and promote investment opportunities to potential international investors.

TIQ was established with the following key objectives:

- to facilitate, promote, identify, attract and develop trade and investment opportunities
- to conduct research into, and analysis of, trade and investment opportunities
- to partner with governments, industry organisations and international networks to promote
 Queensland business and international trade and investment opportunities through
 representation in 16 locations worldwide and eight regional locations.

RESOURCES AND PERFORMANCE

During 2013-14, TIQ:

- became a statutory body governed under the Trade and Investment Queensland Act 2013
- appointed a TIQ Board and Chief Executive Officer to govern the organisation
- transferred the international investment functions from Invest Queensland in the Department of State Development, Infrastructure and Planning to TIQ
- transferred the Business and Skilled Migration Unit from the Department of Education,
 Training and Employment to TIQ
- involved in nine Ministerial led missions, with two delegates securing valuable contracts as a result of missions led by the Premier, Rail Skills Australasia and Slattery Australia
- opened the new TIQ overseas offices in Jakarta and Houston.

During 2014-15, TIQ expects to:

- maximise potential investment and trade opportunities from the Cairns G20 Finance Ministers and Central Bank Governors Meeting in September 2014 and the G20 Leaders Summit in Brisbane in November 2014 to ensure that Queensland products and services are prominently showcased to the world
- participate in major international and domestic trade show events including hosting Export
 Week 2014 and the 25th Premier of Queensland Export Awards
- through its domestic and global network, increase export activity in the State, by matching competitive Queensland companies to international business opportunities
- attract international investment to the State by identifying international investment opportunities and linking these to investment ready projects in Queensland
- attract business migrants to Queensland by presenting the State as a business migration destination and nominating applicants for business migration visas
- manage the development and promotion of Brand Queensland to target international audiences to maximise the profile of Queensland and generate new commercial opportunities for the State.

STATEMENTS

Staffing¹

Trade and Investment Queensland	Notes	2013-14 Adjusted Budget	2013-14 Est. Actual	2014-15 Budget
	2	105	125	125

Notes:

- 1. Full-time equivalents (FTEs) as at 30 June.
- The increase in the 2013-14 Estimated actual is due to the aligning of resources to the functions
 which transitioned to Trade and Investment Queensland as part of the Trade and Investment review
 2013. In conjunction with this alignment contractors have also been converted to TIQ temporary
 employees.

Performance Statement

Trade and Investment Queensland	Notes	2013-14 Target/Est.	2013-14 Est. Actual	2014-15 Target/Est.
Service standards Number of targeted and qualified trade and investment leads provided to Queensland businesses and generated through Trade and Investment Queensland's overseas missions and other trade and investment				
development activities		400	405	420

INCOME STATEMENT

Trade and Investment Queensland	Notes	2013-14 Adjusted Budget \$'000	2013-14 Est. Act. \$'000	2014-15 Budget \$'000
Income				
User charges and fees	1	203	203	389
Grants and other contributions	2	12,892	14,802	28,492
Interest				
Other revenue	3			504
Gains on sale/revaluation of assets				
Total income		13,095	15,005	29,385
Expenses				
Employee expenses	4	9,241	8,032	19,497
Supplies and services:				
- Outsourced service delivery				
- Other supplies and services	5	3,438	6,761	9,468
Grants and subsidies			10	
Depreciation and amortisation	6	241	52	130
Finance/borrowing costs				
Other expenses		175	34	150
Losses on sale/revaluation of assets	7		116	140
Total expenses		13,095	15,005	29,385
OPERATING SURPLUS/(DEFICIT)				••
,				

STATEMENT OF CHANGES IN EQUITY

Trade and Investment Queensland	Notes	2013-14 Adjusted Budget \$'000	2013-14 Est. Act. \$'000	2014-15 Budget \$'000
Net effect of the changes in accounting policies				
and prior year adjustments Increase/(decrease) in asset revaluation reserve				
Net amount of all revenue and expense			••	
adjustments direct to equity not disclosed above				
Net income recognised directly in equity				
Surplus/(deficit) for the period				
Total recognised income and expense for the				
period			••	
Equity injection/(withdrawal)				
Equity adjustments (inc. MoG transfers)	8	2,189	2,189	
Total movement in equity for period		2,189	2,189	••

BALANCE SHEET

			ı	
		2013-14		
Trade and Investment Queensland	Notes	Adjusted	2013-14	2014-15
,		Budget	Est. Act.	Budget
		\$'000	\$'000	\$'000
CURRENT ASSETS				
Cash assets	9	6,120	5,931	5,557
Receivables		897	897	897
Other financial assets				
Inventories				
Other		195	195	195
Non-financial assets held for sale				
Total current assets		7,212	7,023	6,649
		,	,	,
NON-CURRENT ASSETS				
Receivables				
Other financial assets				
Property, plant and equipment		362	551	421
Intangibles				••
Other				
Total non-current assets		362	551	421
TOTAL ASSETS		7 574	7 574	7.070
TOTAL ASSETS		7,574	7,574	7,070
CURRENT LIABILITIES				
Payables	10	4,751	4,751	4,247
Accrued employee benefits		634	634	634
Interest-bearing liabilities and derivatives				
Provisions				
Other				
Total current liabilities		5,385	5,385	4,881
NON-CURRENT LIABILITIES				
Payables			••	••
Accrued employee benefits				
Interest-bearing liabilities and derivatives				••
Provisions				
Other				
Total non-current liabilities		••	••	••
TOTAL LIABILITIES		5,385	5,385	4,881
		-,500	-,500	-,
NET ASSETS/(LIABILITIES)		2,189	2,189	2,189
EQUITY				
Capital/contributed equity		2,189	2,189	2,189
Accumulated surplus/(accumulated deficit)		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,	.,
Reserves:				••
- Asset revaluation surplus				
- Other (specify)		••	••	••
other (specify)		••		
TOTAL EQUITY		2,189	2,189	2,189

CASH FLOW STATEMENT

	<u> </u>	2012.11		
		2013-14		
Trade and Investment Queensland	Notes	Adjusted	2013-14	2014-15
		Budget \$'000	Est. Act. \$'000	Budget \$'000
		\$ 000	\$ 000	\$ 000
CASH FLOWS FROM OPERATING ACTIVITIES				
Inflows				
User charges and fees	11	203	203	389
Grants and other contributions	12	12,892	14,802	28,492
Interest received				
Taxes				
Other	13			504
Outflows				
Employee costs	14	(9,241)	(8,032)	(19,497)
Supplies and services	15	(4,244)	(7 <i>,</i> 567)	(9,972)
Grants and subsidies			(10)	
Borrowing costs				
Other		(175)	(34)	(150)
Net cash provided by/(used in) operating				
activities		(565)	(638)	(234)
		(/	(,	(/
CASH FLOWS FROM INVESTING ACTIVITIES				
Inflows				
Sales of non-financial assets	16		(446)	(4.40)
Investments redeemed	16		(116)	(140)
Loans and advances redeemed				
Outflows				
Payments for non-financial assets				
Payments for investments				
Loans and advances made				
Net cash provided by/(used in) investing				
activities			(116)	(140)
CASH FLOWS FROM FINANCING ACTIVITIES				
Inflows				
Borrowings				
Equity injections		••	••	••
Outflows		••		••
Borrowing redemptions				
Finance lease payments				
Equity withdrawals				
Net cash provided by/(used in) financing				
activities		••	••	••
		(=)	()	(===)
Net increase/(decrease) in cash held		(565)	(754)	(374)
Cash at the beginning of financial year		••	••	5,931
	4-			
Cash transfers from restructure	17	6,685	6,685	
Cash at the end of financial year		6,120	5,931	5,557

EXPLANATION OF VARIANCES IN THE FINANCIAL STATEMENTS

Income statement

- 1. The increase in the 2014-15 Budget is due to the full year effect of the Machinery of Government (MoG) transfer of Trade and Investment Queensland (TIQ) to a statutory body.
- 2. The increase in the 2014-15 Budget is due to the full year effect of the MoG of TIQ to a statutory body.
- 3. The increase in the 2014-15 Budget is due to revenue received in advance in previous financial years that is being fully expended in 2014-15.
- 4. The decrease in the 2013-14 Estimated actual is mainly due to delays in recruitment activities while TIQ was transitioned to a statutory body. The increase in the 2014-15 Budget is due to the full year effect of the MoG of TIQ to a statutory body.
- 5. The increase in the 2013-14 Estimated actual is primarily associated with the establishment and operation of two new overseas offices in Houston and Jakarta and one-off costs associated with transitioning to a statutory body. The increase in the 2014-15 Budget is due to the full year effect of the MoG of TIQ to a statutory body.
- 6. The decrease in the 2013-14 Estimated actual is mainly due to capital expenditure being postponed while TIQ was transitioned to a statutory body.
- 7. The increase in the 2013-14 Estimated actual and subsequent increase in the 2014-15 Budget relates to the fluctuation of the foreign exchange rates.

Statement of changes in equity

8. Equity adjustments (inc MoG transfers) in the 2013-14 Adjusted budget and 2013-14 Estimated actual represent the transfer of TIQ from Queensland Treasury and Trade and established as a statutory body.

Balance sheet

- 9. The decrease in the 2014-15 Budget is mainly a result of reduction in payables at year end.
- 10. The decrease in the 2014-15 Budget is due to revenue received in previous financial years being fully expended in 2014-15.

Cash flow statement

- 11. The increase in the 2014-15 Budget is due to the full year effect of the MoG of TIQ to a statutory body.
- 12. The increase in the 2014-15 Budget is due to the full year effect of the MoG of TIQ to a statutory body.
- 13. The increase in the 2014-15 Budget is due to revenue received in previous financial years being fully expended in 2014-15.
- 14. The decrease in the 2013-14 Estimated actual is mainly due to delays in recruitment activities while TIQ was transitioned to a statutory body. The increase in the 2014-15 Budget is due to the full year effect of the MoG of TIQ to a statutory body.
- 15. The increase in the 2013-14 Estimated actual is primarily associated with the establishment and operation of two new overseas offices in Houston and Jakarta and one-off costs associated with transitioning to a statutory body. The increase in the 2014-15 Budget is due to the full year effect of the MoG of TIQ to a statutory body.
- 16. The increase in the 2013-14 Estimated actual and subsequent increase in the 2014-15 Budget relates to the fluctuation of the foreign exchange rates.
- 17. Equity adjustments (inc MoG transfers) in the 2013-14 Adjusted budget and 2013-14 Estimated actual represent the transfer of TIQ from Queensland Treasury and Trade and established as a statutory body.

GLOSSARY OF TERMS

Accrual Accounting	 Recognition of economic events and other financial transactions involving revenue, expenses, assets, liabilities and equity as they occur and reporting in financial statements in the period to which they relate, rather than when a flow of cash occurs.
Administered Items	 Assets, liabilities, revenues and expenses an entity administers, without discretion, on behalf of the Government.
Agency/Entity	 Used generically to refer to the various organisational units within Government that deliver services or otherwise service Government objectives. The term can include departments, commercialised business units, statutory bodies or other organisations established by Executive decision.
Appropriation	 Funds issued by the Treasurer, under Parliamentary authority, to agencies during a financial year for: delivery of agreed services administered items adjustment of the Government's equity in agencies, including acquiring of capital.
Balance Sheet	 A financial statement that reports the assets, liabilities and equity of an entity as at a particular date.
Capital	 A term used to refer to an entity's stock of assets and the capital grants it makes to other agencies. Assets include property, plant and equipment, intangible items and inventories that an entity owns/controls and uses in the delivery of services.
Cash Flow Statement	 A financial statement reporting the cash inflows and outflows for an entity's operating, investing and financing activities in a particular period.
Controlled Items	 Assets, liabilities, revenues and expenses that are controlled by departments. These relate directly to the departmental operational objectives and arise at the discretion and direction of that department.
Depreciation	 The periodic allocation of the cost of physical assets, representing the amount of the asset consumed during a specified time.
Equity	 Equity is the residual interest in the assets of the entity after deduction of its liabilities. It usually comprises the entity's accumulated surpluses/losses, capital injections and any reserves.

Equity Injection	 An increase in the investment of the Government in a public sector agency.
Financial Statements	 Collective description of the Income Statement, the Balance Sheet and the Cash Flow Statement for an entity's controlled and administered activities.
Income Statement	 A financial statement highlighting the accounting surplus or deficit of an entity. It provides an indication of whether the entity has sufficient revenue to meet expenses in the current year, including non-cash costs such as depreciation.
Outcomes	 Whole-of-government outcomes are intended to cover all dimensions of community well being. They express the current needs and future aspirations of communities, within a social, economic and environment context.
Own-Source Revenue	 Revenue that is generated by an agency, generally through the sale of goods and services, but it may also include some Commonwealth funding.
Priorities	Key policy areas that will be the focus of Government activity.
Services	 The actions or activities (including policy development) of an agency which contribute to the achievement of the agency's objectives.

For a more detailed Glossary of Terms, please refer to the Reader's Guide available on the Budget website at www.budget.qld.gov.au.

